

SONUS PRODUCT AND SERVICES BULLETIN

External Announcement



ISSUED: 07/7/2016

Product End of Product Sale (EOPS) Notice

Summary

With the availability of Release 6.0, Sonus announces the End of Support of all Release 4 software on the [SBC 1000](#) and [SBC 2000](#) products. Customers are requested to upgrade to Release 5 or 6 to continue software support on the SBC 1000 and SBC 2000 product line.

Please note this notice does not apply to any other Sonus product beyond the SBC 1000 and the SBC 2000.

Product Codes No Longer Available

N/A. Sonus does not make SBC 1000 or SBC 2000 product software releases available as an orderable product code.

Sonus Product Life Cycle Dates:

The R4 End of Support is Effective as of July 15th, 2017.

Sonus Product Life Cycle Dates:

Milestone	Date
End of Product Sale Announcement: Date on which Sonus has announced EOPS	7/7/2016
Last Order Date: Date on which the affected products are no longer orderable	Not Applicable
Last Ship Date/Manufacturer's Discontinuance: Date on which the products can no longer be shipped from Sonus	Not Applicable
End of Support Life: Date in which the software can no longer be supported by Sonus	7/15/2017

Major System	SBC 1K & 2K R4.0
Sub System	N/A
Hardware	N
Firmware	N
Software	Y
Plug-in	N
NEW PRODUCT CODE	N/A
NEW FIRMWARE CODE	N/A
OLD PRODUCT CODE	N/A
OLD FIRMWARE CODE	N/A
NEW CLEI CODE	N/A
OLD CLEI CODE	N/A
ASSOCIATED PRODUCTS	N/A
DRAWING NUMBER	N/A
REFERENCE DRAWINGS	N/A
CHANGE CLASSIFICATION	D
REASON FOR CLASS	EOPS Notice
Vacant	
REASON FOR CHANGE	End of Product Sale
DESCRIPTION OF CHANGE	End of Product Sale (EOPS) Notice
CHANGE VERIFICATION PROCEDURES	
SAFETY Y/N	N
FIRE NOTICE Y/N	N
SERVICE AFFECTING Y/N	N
TRANSMISSION AFFECTING Y/N	N
MAINTENANCE AFFECTING Y/N	Y
RELIABILITY AFFECTING Y/N	N
POWER AFFECTING Y/N	N
TRAFFIC AFFECTING Y/N	N
EFFECT OF CHANGE (*72 CHAR)	Software
MATERIAL AFFECTED	N/A
DOCUMENTATION AFFECTED (*72 CHAR)	N/A

VENDOR IMPLEMENTATION DATE MM/DD/YYYY (10 CHAR)	07/7/2016
MODIFICATION COMPLETION DATE MM/DD/YYYY (10 CHAR)	N/A
MODIFICATION LOCATION (*72 CHAR)	N/A
TRIALED (F)IELD/(L)AB/(N)A (1 CHAR)	N/A

Sonus Confidential & Proprietary

This bulletin is subject to the existing customer purchase agreement between the parties which shall control in the event of conflict.

The above dates are for planning purposes only and Sonus reserves the right to change with notice.