

SONUS PRODUCT AND SERVICES BULLETIN

External Announcement



ISSUED : 07/20/2014

SBC SWe Release 3.2 End of Life Notification

This is the End of Life announcement for Release 3.2 of the SBC SWe product. Sonus recently announced general availability of Release 4.1 of this product, and all existing customers should upgrade to this latest release as soon as possible. Release 4.1 has a number of benefits, including feature and bug fix parity with the rest of the Sonus Core SBC products.

Please Note Live Software Update is not available for upgrades from Release 3.2 to Release 4.1. The normal upgrade process will work, but we won't retain stable calls during the upgrade.

The product codes that will no longer be available are listed below

EOL Product Code	Description	Replacement Product Code
SBC-SWE-25-3.2	SINGLE SBC SWE SOFTWARE WITH 25 SIP SESSIONS, SCALES TO A MAXIMU OF 250 SESSIONS	SBC-SWE-25-4.1R0
SBC-SWE-25-HA-3.2	HIGH AVAILABILITY SBC SWE SOFTWARE WITH 25 SIP SESSIONS, SCALES TO A MAXIMU OF 250 SESSIONS	SBC-SWE-25-HA-4.1R0
SBC-SWE-250-3.2	SINGLE SBC SWE SOFTWARE WITH 250 SIP SESSIONS,	SBC-SWE-250-4.1R0
SBC-SWE-250-HA-3.2	HIGH AVAILABILITY SBC SWE SOFTWARE WITH 250 SIP SESSIONS	SBC-SWE-250-HA-4.1R0
SBC-SWE-NFR-3.2	SINGLE SWE NFR SYSTEM, 10 SESSIONS RTU,G.7XX,ILBC, FAX, DTMF,H323,SIPI,SRTP,ENUM,E911,AND ENCRYPT	SBC-SWE-NFR-4.1
SBC-SWE-NFR-HA-3.2	DUAL SWE NFR SYSTEM, 10 SESSIONS RTU,G.7XX,ILBC, FAX, DTMF,H323,SIPI,SRTP,ENUM,E911,AND ENCRYPT	SBC-SWE-NFR-HA-4.1
SBC-SWE-SW-DB-3.2.0	SBC SWE SOFTWARE VERSION 3.2 - STANDALONE	N/A
SBC-SWE-SW-DBHA-3.2.0	SBC SWE SOFTWARE VERSION 3.2 - HIGH AVAILABILITY	N/A

Sonus Product Life Cycle Dates:

Milestone	Date
End of Life Announcement: Date on which Sonus has announced EOL	7/20/2014
Last Order Date: Date on which the affected products are no longer orderable	7/20/2014
Last Ship Date/Manufacturer's Discontinuance: Date on which the products can no longer be shipped from Sonus	7/20/2014

End of Service Life: Date in which the product can no longer be supported by Sonus—calls to Sonus level 1 no longer supported, no RMA.	1/30/2015*
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* Sonus TAC will continue to take calls on systems running R3.2, but the customer must upgrade to R4.1 to get the appropriate level of support going forward.

Major System	SBC SWe Release 3.2
Sub System	SBC SWe Release 3.2
Hardware	N
Firmware	N
Software	Y
Plug-in	N
NEW PRODUCT CODE	SBC-SWE-25-4.1R0 SBC-SWE-25-HA-4.1R0 SBC-SWE-250-4.1R0 SBC-SWE-250-HA-4.1R0
NEW FIRMWARE CODE	N/A
OLD PRODUCT CODE	SBC-SWE-25-3.2 SBC-SWE-25-HA-3.2 SBC-SWE-250-3.2 SBC-SWE-250-HA-3.2
OLD FIRMWARE CODE	N/A
NEW CLEI CODE	N/A
OLD CLEI CODE	N/A
ASSOCIATED PRODUCTS	N/A
DRAWING NUMBER	N/A
REFERENCE DRAWINGS	N/A
CHANGE CLASSIFICATION	D
REASON FOR CLASS	EOPS Notice
Vacant	
REASON FOR CHANGE	End of Product Sale
DESCRIPTION OF CHANGE	End of Product Sale (EOPS) Notice
CHANGE VERIFICATION PROCEDURES	
SAFETY Y/N	N
FIRE NOTICE Y/N	N
SERVICE AFFECTING Y/N	N
TRANSMISSION AFFECTING Y/N	N
MAINTENANCE AFFECTING Y/N	Y
RELIABILITY AFFECTING Y/N	N

POWER AFFECTING Y/N	N
TRAFFIC AFFECTING Y/N	N
EFFECT OF CHANGE (*72 CHAR)	Software
MATERIAL AFFECTED	N/A
DOCUMENTATION AFFECTED (*72 CHAR)	N/A
VENDOR IMPLEMENTATION DATE MM/DD/YYYY (10 CHAR)	07/20/2014
MODIFICATION COMPLETION DATE MM/DD/YYYY (10 CHAR)	N/A
MODIFICATION LOCATION (*72 CHAR)	N/A
TRIALED (F)IELD/(L)AB/(N)A (1 CHAR)	N/A