

SBC and CNXIP 5000 Series Release 2.x End of Product Sale Notification

Summary

Sonus announces the end of service dates for all Release 2.x software running on Sonus SBC and CNXIP 5000 Series product (e.g. SBC 5100/5110, SBC 5200/5210, CNXIP 5100 and CNXIP 5200).

Details

The Sonus SW maintenance policy is to support the **Current Major Release**, the preceding two major releases and all minor releases of the supported major releases. However, Sonus' support obligation shall cease on the **Oldest Major Release** and all **Minor Releases of the Oldest Major Release** within twelve (12) months from the general availability of the Current Major Release.

In November of 2013, Sonus made the 4.0 branch of code (Current Major Release) generally available to customers. Per the aforementioned support policy, this notice serves to announce the End of Service dates for Sonus Networks **Release 2.0** (Oldest Major Release) and **all instances of Release 2.X.X** (Minor Releases of the Oldest Major Release). Table 2 describes the events, definitions of events, and event dates for the affected products.

For customers with active maintenance support service on the EOSL date (3 March 2015 for release 2.x), maintenance support for such software will be extended to the end of the current contract quarterly period of the maintenance support service term under the customer's applicable contract.

Please refer to Sonus's End of Product Sale Policy located at:

<http://www.sonus.net/sites/default/files/sonus-eops-sale-policy-revised-9-12-13.pdf>

Table 1: SBC/CNXIP 5000 Series Release 2.x Affected Product SKUs

EOPS Product Code	Description
CNXIP-NBS-SW-2.0.7F1	BASE SYSTEM SOFTWARE LICENSE FOR NBS APPLICATION. RELEASE 2.0.7
CNXIP-NBS-SW-2.0.8R0	BASE SYSTEM SOFTWARE LICENSE FOR NBS APPLICATION. RELEASE 2.0.8
CNXIP-NBS-SW-2.0.9R0	BASE SYSTEM SOFTWARE LICENSE FOR NBS5200 APPLICATION. RELEASE 2.0.9
CNXIP-NBS-SW-2.2.0	BASE SYSTEM SOFTWARE LICENSE FOR NBS APPLICATION. RELEASE 2.2
CNXIP-NBS-SW-DB-2.0.7F1	BASE SYSTEM SOFTWARE LICENSE FOR NBS APPLICATION USING ERE. RELEASE 2.0.7
CNXIP-NBS-SW-DB-2.0.8R0	BASE SYSTEM SOFTWARE LICENSE FOR NBS APPLICATION USING ERE. RELEASE 2.0.8
CNXIP-NBS-SW-DB-2.0.9R0	BASE SYSTEM SOFTWARE LICENSE FOR NBS5200 APPLICATION USING ERE. RELEASE 2.0.9
CNXIP-NBS-SW-DB-2.2.0	BASE SYSTEM SOFTWARE LICENSE FOR NBS APPLICATION USING ERE. RELEASE 2.2
CNXIP-NBS-SW-DBHA-2.0.7F1	BASE SYSTEM SOFTWARE LICENSE FOR NBS APPLICATION USING ERE RUNNING ON AN HA CONFIGURATION.RELEASE207
CNXIP-NBS-SW-DBHA-2.0.8R0	BASE SYSTEM SOFTWARE LICENSE FOR NBS APPLICATION USING ERE RUNNING ON AN HA CONFIG RELEASE 2.0.8
CNXIP-NBS-SW-DBHA-2.0.9R0	BASE SYSTEM SOFTWARE LICENSE FOR NBS5200 APP USING ERE RUNNING ON AN HA CONFIGURATION. RELEASE2.0.9
CNXIP-NBS-SW-DBHA-2.2.0	BASE SYSTEM SOFTWARE LICENSE FOR NBS APPLICATION USING ERE RUNNING ON AN HA CONFIGURATION. RELEASE
CNXIP-NBS-SW-HA-2.0.7F1	BASE SYSTEM SOFTWARE LICENSE FOR NBS APPLICATION RUNNING ON AN HA CONFIGURATION. RELEASE 2.0.7
CNXIP-NBS-SW-HA-2.0.8R0	BASE SYSTEM SOFTWARE LICENSE FOR NBS APPLICATION RUNNING ON AN HA CONFIGURATION. RELEASE 2.0.8
CNXIP-NBS-SW-HA-2.0.9R0	BASE SYSTEM SOFTWARE LICENSE FOR NBS5200 APPLICATION RUNNING ON AN HA CONFIGURATION. RELEASE 2.0.9
CNXIP-NBS-SW-HA-2.2.0	BASE SYSTEM SOFTWARE LICENSE FOR NBS APPLICATION RUNNING ON AN HA CONFIGURATION. RELEASE 2.2
CNXIP-NBS-UPK-2.0.7	BASE SYSTEM SOFTWARE UPGRADE KIT FOR NBS APPLICATION RELEASE 2.0.7
CNXIP-NBS-UPK-2.0.8	BASE SYSTEM SOFTWARE UPGRADE KIT FOR NBS APPLICATION RELEASE 2.0.8

CNXIP-NBS-UPK-2.0.9	BASE SYSTEM SOFTWARE UPGRADE KIT FOR NBS APPLICATION RELEASE 2.0.9
CNXIP-NBS-UPK-2.2.0	BASE SYSTEM SOFTWARE UPGRADE KIT FOR NBS APPLICATION RELEASE 2.2

Table 2: SBC/CNXIP 5000 Series Release 2.x end of service milestones

Milestone	Date
End of Product Sale Announcement: Date on which Sonus has announced EOPS	2 February 2014
Last Order Date: Date on which the affected products are no longer orderable	3 March 2014
End of Support Life: Date in which the product can no longer be supported by Sonus—calls to Sonus level 1 no longer supported, no RMA.	3 March 2015

Product Migration Options

Sonus recommends that current release 2.x customers work with their Sonus account executives to upgrade to the Current Major Release (Release 4.0) or an earlier release not subject to an End of Service notification.

Major System	NBS
Sub System	CNXIP Release 2.X.X
Hardware	N
Firmware	N
Software	Y
Plug-in	N
NEW PRODUCT CODE	N/A
NEW FIRMWARE CODE	N/A
OLD PRODUCT CODE	CNXIP-NBS-SW-2.0.7F1 CNXIP-NBS-SW-2.0.8R0 CNXIP-NBS-SW-2.0.9R0 CNXIP-NBS-SW-2.2.0 CNXIP-NBS-SW-DB-2.0.7F1 CNXIP-NBS-SW-DB-2.0.8R0 CNXIP-NBS-SW-DB-2.0.9R0 CNXIP-NBS-SW-DB-2.2.0 CNXIP-NBS-SW-DBHA-2.0.7F1 CNXIP-NBS-SW-DBHA-2.0.8R0 CNXIP-NBS-SW-DBHA-2.0.9R0 CNXIP-NBS-SW-DBHA-2.2.0 CNXIP-NBS-SW-HA-2.0.7F1 CNXIP-NBS-SW-HA-2.0.8R0 CNXIP-NBS-SW-HA-2.0.9R0 CNXIP-NBS-SW-HA-2.2.0 CNXIP-NBS-UPK-2.0.7 CNXIP-NBS-UPK-2.0.8 CNXIP-NBS-UPK-2.0.9 CNXIP-NBS-UPK-2.2.0
OLD FIRMWARE CODE	N/A
NEW CLEI CODE	N/A
OLD CLEI CODE	N/A
ASSOCIATED PRODUCTS	N/A
DRAWING NUMBER	N/A
REFERENCE DRAWINGS	N/A
CHANGE CLASSIFICATION	D
REASON FOR CLASS	EOPS Notice
Vacant	
REASON FOR CHANGE	End of Product Sale

DESCRIPTION OF CHANGE	End of Life (EOPS) Notice
CHANGE VERIFICATION PROCEDURES	
SAFETY Y/N	N
FIRE NOTICE Y/N	N
SERVICE AFFECTING Y/N	N
TRANSMISSION AFFECTING Y/N	N
MAINTENANCE AFFECTING Y/N	Y
RELIABILITY AFFECTING Y/N	N
POWER AFFECTING Y/N	N
TRAFFIC AFFECTING Y/N	N
EFFECT OF CHANGE (*72 CHAR)	Software
MATERIAL AFFECTED	N/A
DOCUMENTATION AFFECTED (*72 CHAR)	N/A
VENDOR IMPLEMENTATION DATE MM/DD/YYYY (10 CHAR)	02/02/2014
MODIFICATION COMPLETION DATE MM/DD/YYYY (10 CHAR)	N/A
MODIFICATION LOCATION (*72 CHAR)	N/A
TRIALED (F)IELD/(L)AB/(N)A (1 CHAR)	N/A

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This bulletin is subject to the existing customer purchase agreement between the parties which shall control in the event of conflict.

The above dates are for planning purposes only and Sonus reserves the right to change with notice.