

PRODUCT AND SERVICES BULLETIN

External Announcement



ISSUED: January 19, 2018

VX900C End of Life Notification

This serves as the end of life announcement for the Ribbon VX900C. The VX900C will proceed to an End of Sale, then to an End of Support status, per the dates outlined below. All efforts will be made to honor all orders placed prior to the Last Order date. Be advised that there may be supply constraints and as such, customers are urged to order as soon as possible to assure their needs are met.

All units available under the last time buy program are available on a first come, first serve basis. Any quotes / orders / solicitations will be accepted by sales only on confirmation of product availability.

The replacement for the Ribbon VX900C will be the Ribbon SBC series – SBC 1000, SBC 2000, SBC 5000, SBC 7000, as well as the virtual SBC SWe and SBC SWe Lite.

This document outlines the End of Product Sale plan and timelines for the VX900C product line. Please contact your Ribbon sales representative or Ribbon Channel Account Manager regarding the availability of the new solutions and for any further queries.

EOL PRODUCT CODES

EOL Product Code	Description
SH-CAB-4SER-DTE-16	VX,SERIAL CABLE,4 PORT SERIAL EIA-530 DTE BREAKOUT CABLE,16 INCH LENGTH
SH-CAB-4SER-DTE-24	VX,SERIAL CABLE,4 PORT SERIAL EIA-530 DTE BREAKOUT CABLE,24 INCH LENGTH
SH-CAB-4SER-DTE-42	VX,SERIAL CABLE,4 PORT SERIAL EIA-530 DTE BREAKOUT CABLE,42 INCH LENGTH
SH-CAB-4SER-DTE-42A	VX,SERIAL CABLE,4 PORT SERIAL EIA-530 DTE BREAKOUT CABLE, 42 INCH LENGTH , MARKED PER CUSTOMER
SH-CAB-4SER-DTE-72	VX,SERIAL CABLE,4 PORT SERIAL EIA-530, DTE BREAKOUT CABLE,72 INCH LENGTH
SH-CAB-1SER-DTE-72A	VX,SERIAL CABLE,1 PORT BREAKOUT FOR 4 PORT CARD, EIA-530,DTE BREAKOUT,72 INCH LENGTH
SH-CAB-DTE-DCE	VX,SERIAL ADAPTER,EIA530 DTE TO DCE CROSSOVER ADAPTER
SH-CAB-DTE-DTE-TT	VX,SERIAL ADAPTER,EIA530 DTE TO DTE-TT CROSSOVER ADAPTER
SH-PCI-4SER-A	MODULE,SERIAL INTERFACE,4-PORT,VX
SH-PCI-4SER-UPG	MODULE,SERIAL INTERFACE,4-PORT,UPG,VX
SH-PCI-4SER-UPG-D	MODULE,SERIAL INTERFACE,4-PORT,UPG,VX
SH-FPCI-4SER-A	MODULE,SERIAL INTERFACE,4-PORT WITH PCI CLOCKING EXTENDER, VX,ROHS-6

SH-PCI-ENCR-MOD-A	VX 900/1200/1800, VX SECURITY ACCELERATOR MODULE,INCLUDES LICENSE FOR IPSEC,SVTP,S RTP
SIPFA8B	VX,VOICE MODULE,8 PORT ANALOG FXS WITH DSPS
SIPFA8B-R	VX,VOICE MODULE,8 PORT ANALOG FXS WITH DSPS, ROHS-2
SIPFTE1B	VX,VOICE MODULE,PCI,1 T1/E1
SIPFTE1B-S	VX,SECURE VOICE MODULE,PCI,1 T1/E1
SIPFTE1B-R	VX,VOICE MODULE,PCI,1 T1/E1, ROHS-2
SIPFTE1B-S-R	VX,SECURE VOICE MODULE,PCI,1 T1/E1, ROHS-2
SIPFTE2B	VX,VOICE MODULE,PCI,2 T1/E1
SIPFTE2B-S	VX,SECURE VOICE MODULE,PCI,2 T1/E1
SIPFTE2B-R	VX,VOICE MODULE,PCI,2 T1/E1, ROHS-2
SIPFTE2B-S-R	VX,SECURE VOICE MODULE,PCI,2 T1/E1, ROHS-2
SIPFTE4B	VX,VOICE MODULE,PCI,4 T1/E1
SIPFTE4B-S	VX,SECURE VOICE MODULE,PCI,4 T1/E1
SIPFTE4B-R	VX,VOICE MODULE,PCI,4 T1/E1, ROHS-2
SIPFTE4B-S-R	VX,SECURE VOICE MODULE,PCI,4 T1/E1, ROHS-2
SIPFTE4B-4CARDS	FOUR CARDS OF VX,VOICE MODULE,PCI,4 T1/E1
SIPFA8C	VX,VOICE MODULE,8 PORT ANALOG FXS WITH DSPS
SIPFTE1C	VX, VOICE MODULE, PCI, 1 T1/E1
SIPFTE1C-S	VX, SECURE VOICE MODULE, PCI, 1 T1/E1
SIPFTE2C	VX, VOICE MODULE, PCI, 2 T1/E1
SIPFTE2C-S	VX, SECURE VOICE MODULE, PCI, 2 T1/E1
SIPFTE4C	VX, VOICE MODULE, PCI, 4 T1/E1
SIPFTE4C-S	VX, SECURE VOICE MODULE, PCI, 4 T1/E1
VX900	VX900 CHASSIS, PCI,CPU, AC
VX900-1T1/E1	VX900 IP Bundle with 1xT1/E1. 30 SIP calls, VXVue and Advanced SIP
VX900-1T1/E1-E	VX900 IP BUNDLE WITH 1 TDM I/F.30 CAS,30 ISDN,30 SIP CALLS.VXVUE
VX900-1T1/E1-R	VX900 IP BUNDLE WITH 1XT1/E1. 30 SIP CALLS, VXVUE AND ADVANCED SIP
VX900-1T1/E1-V150	VX900 IP BUNDLE OF 1T1/E1.30 CAS,30 ISDN,30 SIP CALLS.VXVUE/SIP FEAT INCL REG,V.150 SW 12 CALLS
VX900-2T1/E1	VX900 IP Bundle with 2xT1/E1. 60 SIP calls, VXVue and Advanced SIP
VX900-2T1/E1-E	VX900 IP BUNDLE WITH 2 TDM I/F.60 CAS,60 ISDN,60 SIP CALLS.VXVUE
VX900-2T1/E1-R	VX900 IP BUNDLE WITH 2XT1/E1. 60 SIP CALLS, VXVUE AND ADVANCED SIP
VX900-2T1/E1-V150E	VX900 IP BUNDLE OF 2T1/E1.60 CAS,60 ISDN,60 SIP CALLS.VXVUE/SIP FEAT INCL REG,V.150 SW 12 CALLS
VX900-4T1/E1	VX900 IP Bundle with 4xT1/E1. 120 SIP calls, VXVue and Advanced SIP

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VX900-4T1/E1-E	VX900 IP BUNDLE WITH 4 TDM I/F.120 CAS, 120 ISDN, 120 SIP CALLS, VXVUE
VX900-4T1/E1-R	VX900 IP BUNDLE WITH 4XT1/E1. 120 SIP CALLS, VXVUE AND ADVANCED SIP
VX900-4T1/E1-V150E	VX900 IP BUNDLE OF 4T1/E1.120CAS,120ISDN,120SIP CALLS.VXVUE/SIP FEAT INCL REG,V.150SW 48 CALLS
VX900-6T1/E1	VX900 IP Bundle with 6xT1/E1. 180 SIP calls and VXVue
VX900-6T1/E1-E	VX900 IP BUNDLE WITH 6 TDM I/F.180 CAS, 18 ISDN, 18 SIP CALLS, VXVUE
VX900-6T1/E1-R	VX900 IP BUNDLE WITH 6XT1/E1. 180 SIP CALLS AND VXVUE
VX900-6T1/E1-V150E	VX900 IP BUNDLE OF 6T1/E1.180CAS,180ISDN,180SIP CALLS.VXVUE/SIP FEAT INCL REG,V.150SW 60 CALLS
VX900-8T1/E1	VX900 IP Bundle with 8xT1/E1. 240 SIP calls and VXVue
VX900-8T1/E1-E	VX900 IP BUNDLE WITH 8 TDM I/F.240 CAS,240 ISDN,240 SIP CALLS.VXVUE
VX900-8T1/E1-R	VX900 IP BUNDLE WITH 8XT1/E1. 240 SIP CALLS AND VXVUE
VX900-8T1/E1-V150E	VX900 IP BUNDLE OF 8T1/E1.240CAS,240ISDN,240SIP CALLS.VXVUE/SIP FEAT INCL REG,V.150SW 96 CALLS
VX900C-CPUFAN-SPARE	Replacement CPU Fan for VX900C
VX900C-FAN-SPARE	Replacement Chassis Fan for VX900C
VX900C-FLASH-SPARE	Replacement Flash Module for VX900C
VX900C-HDD-SPARE	Replacement Hard Disk Drive for VX900C
VX900C-MEM-SPARE	Replacement Memory Module for VX900C
VX900C-PSU-SPARE	Replacement Power Supply Module for VX900C
VX900C-ACCY-KIT	VX900C ACCESSORY KIT OF FACEPLATES AND HARDWARE
VX900C-BLANK-FRONT	PANEL, FRONT, BLANK, VX900C REV .003 CHASSIS, ROHS6
VX900C-BLANK-FRONT-A	PANEL, FRONT, BLANK, VX900C REV .002 CHASSIS, ROHS6
VX900C-BLANK-REAR	PANEL, REAR, BLANK, VX900C, ROHS6
VX900-SDD-B	VX900 Demarcation Device, No TDM. supports 60 SIP calls, VXVue and Advanced SIP
VX900-LABEL-AF	VX900 LABEL WITH PN, CAGE CODE AND SERIAL NUMBER
VX900C-PANEL-1	PANEL, REAR, ONE PORT, VX900C, ROHS6
VX900C-PANEL-2	PANEL, REAR, 2 PORT, VX900C, ROHS6
VX900C-PANEL-4	PANEL, REAR, 4 PORT, VX900C, ROHS6
VX900C-PANEL-8	PANEL, REAR, 8 PORT, FXS, VX900C, ROHS6
VX900C-RACKMOUNT	RACKMOUNT KIT, VX900C, ROHS6
VX1800-REM-INT-SPAREKIT	KIT, VX1800, REMOTE SPARES, INTERNATIONAL ONLY
VX-CAB-E1/T1-5	CABLE,T1/E1 EXTENSION,UTP, STRAIGHT,5.5IN,M/F, CAT5E, ROHS-6

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VX-CAB-FXS	Power cable for FXS card, 24 inch length for VX System, RoHS-6
VX-CBL	CBL,ASSY,50 PIN,8 RJ45,VX
VX-ADNS-SEA	VX900C ADNS BUNDLE WITH 5.2 CODE FOR SHIP AND SUB SITES AND 25 FNBDT V.150 CALLS
VX-ADNS-SHORE	VX900C ADNS BUNDLE WITH 5.2 CODE FOR SHORE AND BCA SITES AND 50 FNBDT V.150 CALLS
SWSIPADV	Advanced SIP security license with (SIP registrar, registrant, proxy-like functions)
SIPSTSC/V.150-NodeUpgrade	VX900/1800 V.150 SW license (25 licenses) when FNBDT licenses are already purchased
SIPSTSC/V150-25	VX900/1800 V.150 SW LICENSE, INITIAL 25 CALLS
SIPSTSC/V150-IUPG-25	VX900/1800 V.150 SW LICENSE, Subsequent 25 CALLS
SIPSUFNBDT	PORT LICENSE FOR SEC AND FNBDT,UP TO 25 CALLS
SIPSUFNBDT-IUPG-25	VX900/VX1800,ADD 25 CALL SEC LICENSE
SIPSWMWI	License for Message Waiting Indicator applications
SIPSWIPV6	LICENSE FOR ENABLING IPV6 ON THE VX PLATFORMS ON WIN7
SWGATEPNA	VXGATE ACCESS LICENSE
SWGATEPNA-MEDIA	VXgate Media CD - Includes Time sync (Orderable with SWGATEPNA on VX4.4.4 and later only)
SWMLPP-M	MLPP License for VX1800
SWMLPP-S	MLPP License for VX400, VX900T, VX900 and VX1200
SWMSEGW	Enhanced GW with SRTP includes first 60 SRTP licenses
SWMSEGW-INC	Enhanced GW next 30 SRTP licenses
SW-LIC-SRTP	SRTP UNLIMITED LICENSE FOR VX900C
SWRFC4040	RFC4040 license for all VX platforms. Includes unlimited RFC4040 calls
SWSIP-30	30 SIP Channel Pack
SWSIP-60	60 SIP Channel pack
SWVUEPNA	VXVUE,NMS SUITE PER NODE LICENSE
SWVUEPNA-MEDIA	VXvue Media CD (Orderable with SWVUEPNA on VX4.4.4 and later only)
UPGSIPSW-EXT	Protocol upgrade for VX1200 and VX1800 SIP Bundles
UPGSWVUE	UPGRADE,VXVUE,ADD MORE LICENSE SUPPORT PER NODE
SIPSW-BASE-W-490	VX, R4.9 SW, BSP Only, Windows 7
SIPSW-BASE-W-520	VX, R5.2 SW, BSP Only, Windows 7
SIPSW-EXT-W-490	VX, R4.9 SW, BSP, H.323, and SIP, Windows 7
SIPSW-EXT-W-520	VX, R5.2 SW, BSP, H.323, and SIP, Windows 7
SWBSP-120	120 BSP /BESTFLOW CHANNEL PACK
SWH323-120	120 H.323 CHANNEL PACK
SWSIP-120	120 SIP CHANNEL PACK
UPGSWPA	VX,SW ADDITIONAL PROTOCOL UPG,SIP AND H.323

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UPG-VX-BASE-SW	ONE TIME SW UPGRADE, VX SYSTEMS WITH BSP ONLY
UPG-VX-EXT-SW	ONE TIME SW UPGRADE, VX SYSTEMS WITH BSP, SIP, AND H.323 2,450
018364	CORDSET, AUSTRALIA, SAA/3-H05VVF3G1,00-C13, 2.5 M, 10A/250V, ROHS-6
018485	CORDSET,CONTINENTAL EUROPE,CEE77-H05VV-3G1.00MM-CEE13,10A/220V, 2.5M,ROHS-6
019312	CORDSET,UNITED KINGDOM,10A/250V,BS1363A,H05VVF3G1,00-C13,2.5 M,ROHS-6
025384	CORDSET,INDIA SOUTH AFRICA,BS546-H05VVF3G1,00-C13,2.5 M,10A/250V,ROHS-6
033694	CORDSET, USA, NEMA 5-15P - 3X16 AWG SVT - C13, 8 FT, CEE COLORS, 13A/125V,ROHS-6
037135	CORDSET,JAPAN,NEMA 5-15 - 3 X .75MM - C13, 7A,2M, ROHS-6

RIBBON PRODUCT LIFE CYCLE DATES

Milestone	Date
End of Product Sale Announcement: Date on which Ribbon has sent out and announced the End of Product Announcement	18-January-2018
Last Quote Date: Date on which the affected product codes are no longer quotable in the Ribbon systems (Quotes valid for 90 days)	01-July-2018
Last Order Date: Date on which the affected products are no longer orderable	01-October-2018
Last Ship Date/Manufacturer's Discontinuance: Date on which the products can no longer be shipped from Ribbon	31-March-2019
End of Support Life: Date in which the product can no longer be supported by Ribbon —calls to Ribbon level 1 no longer supported, no RMA.	31-March-2024

FAQs

Frequently Asked Questions	Answer
Can customers in EMEA and APAC still buy VX900?	No – This announcement is in conjunction with the announcement made earlier in February where VX900C End of Product Sale date for EMEA and APAC customers was mentioned.
Will Ribbon support existing customers?	Ribbon will continue to support existing customers through the support period outlined above.
Can I expand my current installation?	New Software licenses, chassis and feature cards may be purchased until the last order date above.

Major System	VX
Sub System	VX900C
Hardware	Y

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Firmware	Y
Software	Y
Plug-in	N
NEW PRODUCT CODE	N/A
NEW FIRMWARE CODE	N/A
OLD PRODUCT CODE	SH-CAB-4SER-DTE-16 SH-CAB-4SER-DTE-24 SH-CAB-4SER-DTE-42 SH-CAB-4SER-DTE-42A SH-CAB-4SER-DTE-72 SH-CAB-1SER-DTE-72A SH-CAB-DTE-DCE SH-CAB-DTE-DTE-TT SH-PCI-4SER-A SH-PCI-4SER-UPG SH-PCI-4SER-UPG-D SH-FPCI-4SER-A SH-PCI-ENCR-MOD-A SIPFA8B SIPFA8B-R SIPFTE1B SIPFTE1B-S SIPFTE1B-R SIPFTE1B-S-R SIPFTE2B SIPFTE2B-S SIPFTE2B-R SIPFTE2B-S-R SIPFTE4B SIPFTE4B-S SIPFTE4B-R SIPFTE4B-S-R SIPFTE4B-4CARDS SIPFA8C SIPFTE1C SIPFTE1C-S SIPFTE2C SIPFTE2C-S SIPFTE4C SIPFTE4C-S VX900 VX900-1T1/E1 VX900-1T1/E1-E VX900-1T1/E1-R VX900-1T1/E1-V150 VX900-2T1/E1 VX900-2T1/E1-E VX900-2T1/E1-R

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VX900-2T1/E1-V150E
 VX900-4T1/E1
 VX900-4T1/E1-E
 VX900-4T1/E1-R
 VX900-4T1/E1-V150E
 VX900-6T1/E1
 VX900-6T1/E1-E
 VX900-6T1/E1-R
 VX900-6T1/E1-V150E
 VX900-8T1/E1
 VX900-8T1/E1-E
 VX900-8T1/E1-R
 VX900-8T1/E1-V150E
 VX900C-CPUFAN-SPARE
 VX900C-FAN-SPARE
 VX900C-FLASH-SPARE
 VX900C-HDD-SPARE
 VX900C-MEM-SPARE
 VX900C-PSU-SPARE
 VX900C-ACCY-KIT
 VX900C-BLANK-FRONT
 VX900C-BLANK-FRONT-A
 VX900C-BLANK-REAR
 VX900-SDD-B
 VX900-LABEL-AF
 VX900C-PANEL-1
 VX900C-PANEL-2
 VX900C-PANEL-4
 VX900C-PANEL-8
 VX900C-RACKMOUNT
 VX1800-REM-INT-SPAREKIT
 VX-CAB-E1/T1-5
 VX-CAB-FXS
 VX-CBL
 VX-ADNS-SEA
 VX-ADNS-SHORE
 SWSIPADV
 SIPSTSC/V.150-NodeUpgrade
 SIPSTSC/V150-25
 SIPSTSC/V150-IUPG-25
 SIPSUFNBDT
 SIPSUFNBDT-IUPG-25
 SIPSWMWI
 SIPSWIPV6
 SWGATEPNA
 SWGATEPNA-MEDIA
 SWMLPP-M
 SWMLPP-S
 SWMSEGW
 SWMSEGW-INC

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	SW-LIC-SRTP SWRFC4040 SWSIP-30 SWSIP-60 SWVUEPNA SWVUEPNA-MEDIA UPGSIPSW-EXT UPGSWVUE SIPSW-BASE-W-490 SIPSW-BASE-W-520 SIPSW-EXT-W-490 SIPSW-EXT-W-520 SWBSP-120 SWH323-120 SWSIP-120 UPGSWPA UPG-VX-BASE-SW UPG-VX-EXT-SW 018364 018485 019312 025384 033694 037135
OLD FIRMWARE CODE	N/A
NEW CLEI CODE	N/A
OLD CLEI CODE	N/A
ASSOCIATED PRODUCTS	N/A
DRAWING NUMBER	N/A
REFERENCE DRAWINGS	N/A
CHANGE CLASSIFICATION	D
REASON FOR CLASS	EOPS Notice
Vacant	
REASON FOR CHANGE	End of Product Sale
DESCRIPTION OF CHANGE	End of Product Sale (EOPS) Notice
CHANGE VERIFICATION PROCEDURES	
SAFETY Y/N	N
FIRE NOTICE Y/N	N
SERVICE AFFECTING Y/N	N
TRANSMISSION AFFECTING Y/N	N
MAINTENANCE AFFECTING Y/N	Y
RELIABILITY AFFECTING Y/N	N
POWER AFFECTING Y/N	N
TRAFFIC AFFECTING Y/N	N

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EFFECT OF CHANGE (*72 CHAR)	Hardware and Software
MATERIAL AFFECTED	N/A
DOCUMENTATION AFFECTED (*72 CHAR)	N/A
VENDOR IMPLEMENTATION DATE MM/DD/YYYY (10 CHAR)	01/18/2018
MODIFICATION COMPLETION DATE MM/DD/YYYY (10 CHAR)	N/A
MODIFICATION LOCATION (*72 CHAR)	N/A
TRIALED (F)IELD/(L)AB/(N)A (1 CHAR)	N/A

RIBBON CONFIDENTIAL AND PROPRIETARY

This bulletin is subject to the existing customer purchase agreement between the parties which shall control in the event of conflict.
The above dates are for planning purposes only and Ribbon reserves the right to change with notice.

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