

# SONUS PRODUCT AND SERVICES BULLETIN

## External Announcement



ISSUED : 03/18/2013

### Oracle Sun Netra x4270 End of Life Notification for Sonus VA and ICP

Sonus Networks announces the End of Life of Oracle Sun Netra x4270 servers used with Sonus VoIP Activator (VA) and Integrated Customer Portal (ICP) products. The product portfolio has moved to a software only model, so no replacement servers are being offered. Please refer to Webcom in order to determine the appropriate software and supported hardware platform(s).

Product Codes No Longer Available:

EOL Product Code	Replacement Product Code
VA-X427-844000-10K-DC-830	VA-MEDIA-10K-830
VA-X427-844000-10K-AC-830	VA-MEDIA-10K-830
ICP-MEDIA-10K-830	AS-ICP-X427L10KSW-84 (SW Only)
ICP-X427-444000-10K-DC830	AS-ICP-X427L10KSW-84 (SW Only)
ICP-X427-444000-10K-AC830	AS-ICP-X427L10KSW-84 (SW Only)
AS-ICP-X427L10KDC-84	AS-ICP-X427L10KSW-84 (SW Only)
AS-ICP-X427L10KAC-84	AS-ICP-X427L10KSW-84 (SW Only)

Sonus Product Life Cycle Dates:

Milestone	Date
End of Life Announcement: Date on which Sonus has announced EOL	March 18, 2013
Last Order Date: Date on which the affected products are no longer orderable	September 18, 2013
Last Ship Date/Manufacturer's Discontinuance: Date on which the products can no longer be shipped from Sonus	March 18, 2014
End of Service Life: Date in which the product can no longer be supported by Sonus—calls to Sonus level 1 no longer supported, no RMA.	March 18, 2019

Major System	VoIP Activator (VA) and Integrated Customer Portal (ICP)
Sub System	VA and ICP on Oracle Sun Netra x4270 servers
Hardware	Y
Firmware	N
Software	N
Plug-in	N
NEW PRODUCT CODE	VA-MEDIA-10K-830 AS-ICP-X427L10KSW-84
NEW FIRMWARE CODE	N/A
OLD PRODUCT CODE	VA-X427-844000-10K-DC-830 VA-X427-844000-10K-AC-830 ICP-MEDIA-10K-830 ICP-X427-444000-10K-DC830 ICP-X427-444000-10K-AC830 AS-ICP-X427L10KDC-84 AS-ICP-X427L10KAC-84
OLD FIRMWARE CODE	N/A
NEW CLEI CODE	N/A
OLD CLEI CODE	GCMR110LRA GCMRZ10LRA GCMR610FRA GCMR710FRA
ASSOCIATED PRODUCTS	N/A
DRAWING NUMBER	N/A
REFERENCE DRAWINGS	N/A
CHANGE CLASSIFICATION	D
REASON FOR CLASS	EOL Notice
Vacant	
REASON FOR CHANGE	End of Life
DESCRIPTION OF CHANGE	End of Life (EOL) Notice
CHANGE VERIFICATION PROCEDURES	
SAFETY Y/N	N
FIRE NOTICE Y/N	N
SERVICE AFFECTING Y/N	N
TRANSMISSION AFFECTING Y/N	N
MAINTENANCE AFFECTING Y/N	Y
RELIABILITY AFFECTING Y/N	N
POWER AFFECTING Y/N	N
TRAFFIC AFFECTING Y/N	N
EFFECT OF CHANGE (*72 CHAR)	Hardware

MATERIAL AFFECTED	N/A
DOCUMENTATION AFFECTED (*72 CHAR)	N/A
VENDOR IMPLEMENTATION DATE MM/DD/YYYY (10 CHAR)	03/18/13
MODIFICATION COMPLETION DATE MM/DD/YYYY (10 CHAR)	N/A
MODIFICATION LOCATION (*72 CHAR)	N/A
TRIALED (F)IELD/(L)AB/(N)A (1 CHAR)	N/A