

Sonus WRTC GW End of Product Sale Notification

Ribbon Communications (formerly Sonus Networks) is announcing the End of Product Sale (EoPS) for Sonus WRTC GW product. After the last quote date, the listed product codes (or SKUs) used for ordering Sonus WRTC GW will become obsolete.

PRODUCT CODES NO LONGER AVAILABLE

EoPS Product Code	Replacement
WRTC-GWSDK-SW	Kandy Link WebRTC GW https://www.genband.com/products/application-client-platforms/webrtc-gateway-formerly-spidr
WRTC- CCRTU-LIC	
WRTC-Cluster-LIC	

PRODUCT LIFE CYCLE DATES

Milestone	Date
End of Product Sale Announcement: Date on which Ribbon has announced EoPS.	Dec 15, 2017
Last Quote Date: Date on which the affected product codes are no longer quotable.	Dec 15, 2017
Last Order Date: Date on which the affected product codes are no longer orderable.	Dec 15, 2017
Last Ship Date/Manufacturer's Discontinuance: Date on which the affected product codes can no longer be shipped from Ribbon on new systems.	Dec 29, 2017
End of Support: Date in which the product can no longer be supported by Ribbon—calls to Ribbon level 1 no longer supported, no RMA.	Dec 30, 2018

FREQUENTLY ASKED QUESTIONS

Frequently Asked Question	Answer
Why Sonus is announcing EOL of Sonus WRTC GW?	Sonus Networks and Genband merged to become Ribbon Communications. Sonus and Genband both had WebRTC GW offerings, as part of product rationalization Kandy Link webrtc GW has been selected as Ribbon Communication's WebRTC GW.
How much time do I have to migrate to supported WebRTC GW?	Ribbon Communications will Support Sonus WRTC GW till 'End of Support Date' listed on this bulletin. Customers are advised to migrate to Kandy Link WebRTC GW for continued support of WebRTC GW before 'End of Support date'.

Major System	SBC 5100, 5110, 5200, 5210, 7000
Sub System	Sonus WRTC GW
Hardware	N
Firmware	N
Software	Y
Plug-in	N
NEW PRODUCT CODE	N/A
NEW FIRMWARE CODE	N/A
OLD PRODUCT CODE	WRTC-GWSDK-SW WRTC- CCRTU-LIC WRTC-Cluster-LIC
OLD FIRMWARE CODE	N/A
NEW CLEI CODE	N/A
OLD CLEI CODE	N/A
ASSOCIATED PRODUCTS	N/A
DRAWING NUMBER	N/A
REFERENCE DRAWINGS	N/A
CHANGE CLASSIFICATION	D
REASON FOR CLASS	EOPS Notice
Vacant	
REASON FOR CHANGE	End of Product Sale
DESCRIPTION OF CHANGE	End of Product Sale (EOPS) Notice
CHANGE VERIFICATION PROCEDURES	
SAFETY Y/N	N
FIRE NOTICE Y/N	N
SERVICE AFFECTING Y/N	N
TRANSMISSION AFFECTING Y/N	N
MAINTENANCE AFFECTING Y/N	Y
RELIABILITY AFFECTING Y/N	N

POWER AFFECTING Y/N	N
TRAFFIC AFFECTING Y/N	N
EFFECT OF CHANGE (*72 CHAR)	Software
MATERIAL AFFECTED	N/A
DOCUMENTATION AFFECTED (*72 CHAR)	N/A
VENDOR IMPLEMENTATION DATE MM/DD/YYYY (10 CHAR)	12/15/2017
MODIFICATION COMPLETION DATE MM/DD/YYYY (10 CHAR)	N/A
MODIFICATION LOCATION (*72 CHAR)	N/A
TRIALED (F)IELD/(L)AB/(N)A (1 CHAR)	N/A

RIBBON CONFIDENTIAL AND PROPRIETARY

This bulletin is subject to the existing customer purchase agreement between the parties which shall control in the event of conflict.

The above dates are for planning purposes only and Ribbon reserves the right to change with notice.