

# SONUS PRODUCT AND SERVICES BULLETIN

## External Announcement



ISSUED: 12/15/2016

### NetScore Analytics Software v3.0.x, v3.1.x, and v3.2.x End of Product Sale (EoPS) Notice

This document outlines the End of Product Sale (EoPS) and End of Support (EoS) plan and timeline for versions, Upgrade, and Media Kits of NetScore Analytics Software v3.0.x, v3.1.x, v3.2.x.

**Table 1: NetScore Analytics Software Affected Product Codes (SKUs)**

EOPS Product Code	Description
NSC-SW-300	NETSCORE 3.0 SOFTWARE & LICENSE FOR SINGLE SERVER
NSC-SW-311	NETSCORE V3.1.1 SOFTWARE & LICENSE FOR SINGLE SERVER
NSC-SW-320	NETSCORE V3.2.0 ANALYTICS SOFTWARE
NSC-SW-321	NETSCORE V3.2.1 ANALYTICS SOFTWARE
NSC-UPK-300	NETSCORE V3.0.0 UPGRADE KIT
NSC-UPK-311	NETSCORE V3.1.1 UPGRADE KIT
NSC-UPK-320	NETSCORE V3.2.0 MEDIA KIT
NSC-UPK-321	NETSCORE V3.2.1 UPGRADE MEDIA KIT

**Table 2: NetScore Analytics Software End of Service Milestones**

Milestone	Date
End of Product Sale Announcement: Date on which Sonus has announced EOPS	December 15, 2016

Last Order Date: Date on which the affected products are no longer orderable	December 22, 2016
Last Ship Date/Manufacturer's Discontinuance: Date on which the products can no longer be shipped from Sonus	December 29, 2016
End of Support Life: Date in which the software can no longer be supported by Sonus	March 15, 2017

## FAQs

Frequently Asked Questions	Answer
Are there any replacement Product Codes for the SKUs mentioned in this notice?	Yes, customers are encouraged to migrate to our latest NetScore Analytics Software Release 5.0.

Major System	NetScore Release 3.X.X
Sub System	NetScore Release 3.0.x, 3.1.x and 3.2.x
Hardware	N
Firmware	N
Software	Y
Plug-in	N
NEW PRODUCT CODE	N/A
NEW FIRMWARE CODE	N/A
OLD PRODUCT CODE	NSC-SW-300, NSC-SW-311, NSC-SW-320, NSC-SW-321, NSC-UPK-300, NSC-UPK-311, NSC-UPK-320, NSC-UPK-321
OLD FIRMWARE CODE	N/A
NEW CLEI CODE	N/A
OLD CLEI CODE	N/A
ASSOCIATED PRODUCTS	N/A
DRAWING NUMBER	N/A
REFERENCE DRAWINGS	N/A
CHANGE CLASSIFICATION	D

REASON FOR CLASS	EOPS Notice
Vacant	
REASON FOR CHANGE	End of Product Sale (EoPS)
DESCRIPTION OF CHANGE	End of Product Sale (EoPS) Notice
CHANGE VERIFICATION PROCEDURES	
SAFETY Y/N	N
FIRE NOTICE Y/N	N
SERVICE AFFECTING Y/N	N
TRANSMISSION AFFECTING Y/N	N
MAINTENANCE AFFECTING Y/N	Y
RELIABILITY AFFECTING Y/N	N
POWER AFFECTING Y/N	N
TRAFFIC AFFECTING Y/N	N
EFFECT OF CHANGE (*72 CHAR)	Software
MATERIAL AFFECTED	N/A
DOCUMENTATION AFFECTED (*72 CHAR)	N/A
VENDOR IMPLEMENTATION DATE MM/DD/YYYY (10 CHAR)	12/15/2016
MODIFICATION COMPLETION DATE MM/DD/YYYY (10 CHAR)	N/A
MODIFICATION LOCATION (*72 CHAR)	N/A
TRIALED (F)IELD/(L)AB/(N)A (1 CHAR)	N/A

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This bulletin is subject to the existing customer purchase agreement between the parties which shall control in the event of conflict.

The above dates are for planning purposes only and Sonus reserves the right to change with notice.