

SONUS PRODUCT AND SERVICES BULLETIN

External Announcement



ISSUED : 07/06/2016

Product End of Product Sale (EOPS) Notice

Summary

With the availability of Release 6.0, Sonus announces the End of Support of all Release 4 software on the [SBC 1000](#) and [SBC 2000](#) products. Customers are requested to upgrade to Release 5 or 6 to continue software support on the SBC 1000 and SBC 2000 product line.

Please note this notice does not apply to any other Sonus product beyond the SBC 1000 and the SBC 2000.

Product Codes No Longer Available

N/A. Sonus does not make SBC 1000 or SBC 2000 product software releases available as an orderable product code.

Sonus Product Life Cycle Dates:

The R4 End of Support is Effective as of July 15th, 2017.

Sonus Product Life Cycle Dates:

| Milestone | Date |
|--|----------------|
| End of Product Sale Announcement: Date on which Sonus has announced EOPS | 7/7/2016 |
| Last Order Date: Date on which the affected products are no longer orderable | Not Applicable |
| Last Ship Date/Manufacturer's Discontinuance: Date on which the products can no longer be shipped from Sonus | Not Applicable |
| End of Support Life: Date in which the software can no longer be supported by Sonus | 7/15/2017 |

| | |
|-----------------------------------|-----------------------------------|
| Major System | SBC 1K & 2K R4.0 |
| Sub System | N/A |
| Hardware | N |
| Firmware | N |
| Software | Y |
| Plug-in | N |
| NEW PRODUCT CODE | N/A |
| NEW FIRMWARE CODE | N/A |
| OLD PRODUCT CODE | N/A |
| OLD FIRMWARE CODE | N/A |
| NEW CLEI CODE | N/A |
| OLD CLEI CODE | N/A |
| ASSOCIATED PRODUCTS | N/A |
| DRAWING NUMBER | N/A |
| REFERENCE DRAWINGS | N/A |
| CHANGE CLASSIFICATION | D |
| REASON FOR CLASS | EOPS Notice |
| Vacant | |
| REASON FOR CHANGE | End of Product Sale |
| DESCRIPTION OF CHANGE | End of Product Sale (EOPS) Notice |
| CHANGE VERIFICATION PROCEDURES | |
| SAFETY Y/N | N |
| FIRE NOTICE Y/N | N |
| SERVICE AFFECTING Y/N | N |
| TRANSMISSION AFFECTING Y/N | N |
| MAINTENANCE AFFECTING Y/N | Y |
| RELIABILITY AFFECTING Y/N | N |
| POWER AFFECTING Y/N | N |
| TRAFFIC AFFECTING Y/N | N |
| EFFECT OF CHANGE (*72 CHAR) | Software |
| MATERIAL AFFECTED | N/A |
| DOCUMENTATION AFFECTED (*72 CHAR) | N/A |

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|--|-----------|
| VENDOR IMPLEMENTATION DATE MM/DD/YYYY (10 CHAR) | 07/7/2016 |
| MODIFICATION COMPLETION DATE MM/DD/YYYY (10 CHAR) | N/A |
| MODIFICATION LOCATION (*72 CHAR) | N/A |
| TRIALED (F)IELD/(L)AB/(N)A (1 CHAR) | N/A |

Sonus Confidential & Proprietary

This bulletin is subject to the existing customer purchase agreement between the parties which shall control in the event of conflict.

The above dates are for planning purposes only and Sonus reserves the right to change with notice.