

SONUS PRODUCT AND SERVICES BULLETIN

External Announcement



ISSUED : 11/25/2013

Product End of Product Sale (EOPS) Notice

Sonus Networks announces the End of Product Sale of the SGX4000 7. X software line on November 25, 2013 with the release of SGX4000 9.0. The End of Support Life for SGX4000 R7.X is November 25, 2014.

However, Sonus is granting a special extension on SGX4000 Release 7.3.6 only, through the end of 2015.

All SGX4000 customers should plan to upgrade their SGX4000 systems to Release 9.0 or 7.3.6 within the next year.

Product Codes No Longer Available:

EOPS Product Code	Replacement Product Code
SGXSW-USB-734	TRK-SGXSW-USB-736
SGXSW-UPK-USB-734	TRK-SGXSW-USB-736

Sonus Product Life Cycle Dates:

Milestone	Date
End of Product Sale Announcement: Date on which Sonus has announced EOPS	11/25/2013
Last Order Date: Date on which the affected products are no longer orderable	12/26/2013
End of Support Life: Date in which the product can no longer be supported by Sonus—calls to Sonus level 1 no longer supported, no RMA.	7.X: 11/25/2014
	7.3.6: 12/31/2015

Major System	SGX4000
Sub System	SGX4000 R7.X
Hardware	N
Firmware	N
Software	Y
Plug-in	N
NEW PRODUCT CODE	N/A
NEW FIRMWARE CODE	N/A
OLD PRODUCT CODE	SGXSW-USB-734 SGXSW-UPK-USB-734
OLD FIRMWARE CODE	N/A
NEW CLEI CODE	N/A
OLD CLEI CODE	N/A
ASSOCIATED PRODUCTS	N/A
DRAWING NUMBER	N/A
REFERENCE DRAWINGS	N/A
CHANGE CLASSIFICATION	D
REASON FOR CLASS	EOPS Notice
Vacant	
REASON FOR CHANGE	End of Product Sale
DESCRIPTION OF CHANGE	End of Life (EOPS) Notice
CHANGE VERIFICATION PROCEDURES	
SAFETY Y/N	N
FIRE NOTICE Y/N	N
SERVICE AFFECTING Y/N	N
TRANSMISSION AFFECTING Y/N	N
MAINTENANCE AFFECTING Y/N	Y
RELIABILITY AFFECTING Y/N	N
POWER AFFECTING Y/N	N
TRAFFIC AFFECTING Y/N	N
EFFECT OF CHANGE (*72 CHAR)	Software
MATERIAL AFFECTED	N/A
DOCUMENTATION AFFECTED (*72 CHAR)	N/A
VENDOR IMPLEMENTATION DATE MM/DD/YYYY (10 CHAR)	11/25/2013

MODIFICATION COMPLETION DATE MM/DD/YYYY (10 CHAR)	N/A
MODIFICATION LOCATION (*72 CHAR)	N/A
TRIALED (F)IELD/(L)AB/(N)A (1 CHAR)	N/A

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This bulletin is subject to the existing customer purchase agreement between the parties which shall control in the event of conflict.

The above dates are for planning purposes only and Sonus reserves the right to change with notice.