

SONUS PRODUCT AND SERVICES BULLETIN

External Announcement



ISSUED : 2/2/2017

Product End of Product Sale (EOPS) Notice

This is the end of product sale notification for the Tenor AXT product line.

Product Codes No Longer Available:

EOPS Product Code	Description	Replacement Product Code
TEN-AXT-800 (501-1146-00)	Tenor AXT800 8 Port VoIP Trunking Gateway	SBC 1000
TEN-AXT-1600 (501-1147-00)	Tenor AXT1600 16 Port VoIP Trunking Gateway	SBC 1000
TEN-AXT-2400 (501-1148-00)	Tenor AXT2400 24 Port VoIP Trunking Gateway	SBC 1000
TEN-AXT-4800 (501-1185-00)	Tenor AXT4800 48 Port VoIP Trunking Gateway	SBC 1000
TEN-AXT-800-SG (505-0192-SG)	Upgrades Tenor AXT800 to Tenor-S Specification	N/A
TEN-AXT-1600-SG (505-0196-SG)	Upgrades Tenor AXT1600 to Tenor-S Specification	N/A
TEN-AXT-2400-SG (505-0200-SG)	Upgrades Tenor AXT2400 to Tenor-S Specification	N/A
TEN-AXT-4800-SG (505-0203-SG)	Upgrades Tenor AXT4800 to Tenor-S Specification	N/A
TEN-CAT5 (501-1229-00)	Ethernet 8" CrossOver Adapter CAT5e	N/A

Sonus Product Life Cycle Dates:

Milestone	Date
End of Product Sale Announcement: Date on which Sonus has announced EOPS	2/2/2017
Last Day to Quote Tenor AXT in the Sonus systems (Quotes valid for 90 days)	5/2/2017

Last Order Date: Date on which the affected products are no longer orderable	8/2/2017
Last Ship Date/Manufacturer's Discontinuance: Date on which the products can no longer be shipped from Sonus	2/2/2018
End of Support Life: Date in which the product can no longer be supported by Sonus—calls to Sonus level 1 no longer supported, no RMA.	2/2/2021

FAQs

Frequently Asked Questions	Answer
Does the EOPS affect other Tenor AX models?	No – This EOPS is only for the AXT model within the Tenor product line

Major System	Tenor
Sub System	AXT Products
Hardware	Y
Firmware	Y
Software	Y
Plug-in	N
NEW PRODUCT CODE	N/A
NEW FIRMWARE CODE	N/A
OLD PRODUCT CODE	501-1146-00 501-1147-00 501-1148-00 501-1185-00 505-0192-SG 505-0196-SG 505-0200-SG 505-0203-SG 501-1229-00
OLD FIRMWARE CODE	N/A
NEW CLEI CODE	N/A
OLD CLEI CODE	N/A
ASSOCIATED PRODUCTS	N/A
DRAWING NUMBER	N/A
REFERENCE DRAWINGS	N/A
CHANGE CLASSIFICATION	D
REASON FOR CLASS	EOPS Notice
Vacant	
REASON FOR CHANGE	End of Product Sale
DESCRIPTION OF CHANGE	End of Product Sale (EOPS) Notice

CHANGE VERIFICATION PROCEDURES	
SAFETY Y/N	N
FIRE NOTICE Y/N	N
SERVICE AFFECTING Y/N	N
TRANSMISSION AFFECTING Y/N	N
MAINTENANCE AFFECTING Y/N	Y
RELIABILITY AFFECTING Y/N	N
POWER AFFECTING Y/N	N
TRAFFIC AFFECTING Y/N	N
EFFECT OF CHANGE (*72 CHAR)	Hardware and Software
MATERIAL AFFECTED	N/A
DOCUMENTATION AFFECTED (*72 CHAR)	N/A
VENDOR IMPLEMENTATION DATE MM/DD/YYYY (10 CHAR)	02/02/2017
MODIFICATION COMPLETION DATE MM/DD/YYYY (10 CHAR)	N/A
MODIFICATION LOCATION (*72 CHAR)	N/A
TRIALED (F)IELD/(L)AB/(N)A (1 CHAR)	N/A

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This bulletin is subject to the existing customer purchase agreement between the parties which shall control in the event of conflict.

The above dates are for planning purposes only and Sonus reserves the right to change with notice.