

SONUS PRODUCT AND SERVICES BULLETIN

External Announcement



ISSUED : 09/01/2013

Tenor DX Series End of Product Sale Notification

This is the end of product sale notification for the Tenor DX product line.

Product Codes No Longer Available:

EOPS Product Code	Description	Replacement Product
501-1113-00	Tenor DX2008 VoIP MultiPath Switch	SBC1000 **
501-1114-00	Tenor DX2016 VoIP MultiPath Switch	SBC1000 **
501-1115-00	Tenor DX2024 VoIP MultiPath Switch	SBC1000 **
501-1116-00	Tenor DX2030 VoIP MultiPath Switch	SBC1000 **
501-1117-00	Tenor DX4048 VoIP MultiPath Switch	SBC2000**
501-1118-00	Tenor DX4060 VoIP MultiPath Switch	SBC2000**
501-1119-00	Tenor DX6120 VoIP MultiPath Switch	SBC2000**
501-1120-00	Tenor DX8120 VoIP MultiPath Switch	SBC2000**
501-1121-00	Tenor DX2048 VoIP Gateway	SBC1000 **
501-1122-00	Tenor DX2060 VoIP Gateway	SBC1000 **
501-1123-00	Tenor DX4096 VoIP Gateway (S/W Upgradeable)	SBC2000**
501-1124-00	Tenor DX4120 VoIP Gateway	SBC2000**
505-0046-00	VC-8DX Eight Channel Upgrade for Tenor DX2016 Only	
505-0057-00	GK-20DX GateKeeper 20 Port Upgrade Option	
505-0058-00	GK-120DX GateKeeper 120 Port Upgrade Option	
505-0060-00	VC-6DX Six Channel Upgrade for Tenor DX2024 Only	
505-0061-00	VC-24DX Twenty Four Channel Upgrade for Tenor DX4096 Only	
505-0047-00	PS-8DX PacketSaver Option for Tenor DX2008	SBC1K/2K**
505-0048-00	PS-16DX PacketSaver Option for Tenor DX2016	SBC1K/2K**
505-0049-00	PS-24DX PacketSaver Option for Tenor DX2024	SBC1K/2K**
505-0050-00	PS-30DX PacketSaver Option for Tenor DX2030	SBC1K/2K**
505-0051-00	PS-48DX PacketSaver Option for Tenor DX2048 and DX4048	SBC1K/2K**
505-0052-00	PS-60DX PacketSaver Option for Tenor DX2060 & DX4060	SBC1K/2K**
505-0053-00	PS-96DX PacketSaver Option for Tenor DX4096	SBC1K/2K**
505-0054-00	PS-120DX PacketSaver Option for Tenor DX4120/DX6120/DX8120	SBC1K/2K**
505-0059-00	IVR-6BX/DX IVR Language Option for Tenor BX/DX Series Products	
505-0289-00	Single UM (Unified Messaging) integration license for Tenor digital gateways (CMS or DX series)	

SVC-VXT-BAS-DX	BASIC Maintenance for Tenor DX	
SVC-TENOR-EXTDX	Extended Warranty, Tenor DX	
SVC-VXT-ADV-DX2X	ADVANCE, DX	
SVC-VXT-TAC-DX	NET TAC for Tenor DX	
SVC-VXT-RINST-DX	INSTALL, REMOTE, DX, 3 hour limit. See *Notes* for important expiration information	

** NOTE: Product must be configured as needed. The SBC1000/2000 product does not support H.323. SBC1000 supports a maximum of 2 T1/E1 ports.

Sonus Product Life Cycle Dates

Milestone	Date
End of Product Sale Announcement: Date on which Sonus has announced EOL	9/1/2013
Last Order Date: Date on which the affected products are no longer orderable	6/30/2014
Last Ship Date/Manufacturer's Discontinuance: Date on which the products can no longer be shipped from Sonus	09/30/2014
End of Support Life: Date in which the product can no longer be supported by Sonus—calls to Sonus level 1 no longer supported, no RMA.	09/30/2017

Major System	Tenor
Sub System	DX Products
Hardware	Y
Firmware	Y
Software	Y
Plug-in	N
NEW PRODUCT CODE	N/A
NEW FIRMWARE CODE	N/A
OLD PRODUCT CODE	501-1113-00 501-1114-00 501-1115-00 501-1116-00 501-1117-00 501-1118-00 501-1119-00 501-1120-00 501-1121-00 501-1122-00 501-1123-00 501-1124-00 505-0046-00 505-0057-00 505-0058-00 505-0060-00 505-0061-00 505-0047-00 505-0048-00 505-0049-00 505-0050-00 505-0051-00 505-0052-00 505-0053-00 505-0054-00 505-0059-00 505-0289-00 SVC-VXT-BAS-DX SVC-TENOR-EXTDX SVC-VXT-ADV-DX2X SVC-VXT-TAC-DX SVC-VXT-RINST-DX
OLD FIRMWARE CODE	N/A
NEW CLEI CODE	N/A
OLD CLEI CODE	N/A
ASSOCIATED PRODUCTS	N/A

DRAWING NUMBER	N/A
REFERENCE DRAWINGS	N/A
CHANGE CLASSIFICATION	D
REASON FOR CLASS	EOPS Notice
Vacant	
REASON FOR CHANGE	End of Product Sale
DESCRIPTION OF CHANGE	End of Product Sale (EOPS) Notice
CHANGE VERIFICATION PROCEDURES	
SAFETY Y/N	N
FIRE NOTICE Y/N	N
SERVICE AFFECTING Y/N	N
TRANSMISSION AFFECTING Y/N	N
MAINTENANCE AFFECTING Y/N	Y
RELIABILITY AFFECTING Y/N	N
POWER AFFECTING Y/N	N
TRAFFIC AFFECTING Y/N	N
EFFECT OF CHANGE (*72 CHAR)	Hardware & Software
MATERIAL AFFECTED	N/A
DOCUMENTATION AFFECTED (*72 CHAR)	N/A
VENDOR IMPLEMENTATION DATE MM/DD/YYYY (10 CHAR)	09/01/2013
MODIFICATION COMPLETION DATE MM/DD/YYYY (10 CHAR)	N/A
MODIFICATION LOCATION (*72 CHAR)	N/A
TRIALED (F)IELD/(L)AB/(N)A (1 CHAR)	N/A