

SONUS PRODUCT AND SERVICES BULLETIN

External Announcement



ISSUED: 05/04/2017

VX900C Windows XPe based SKUs End of Product Sale (EoPS) and End of Support Life (EoSL) Notification

Sonus Networks is announcing the End of Product Sale (EOPS) and End of Support Life (EoSL) for select VX900C Windows XPe based SKUs. This announcement will effectively remove the impacted SKUs from the Sonus catalog and they will no longer be available for purchase. Sonus recommends that customers using Windows XPe based application should upgrade to one of the Windows 7e based applications.

Please contact your Sonus sales representative or Sonus Channel Account Manager for any further queries.

Table 1: Windows XPe based affected Product Codes (SKUs):

EoPS Product Code	Description	Replacement Product Codes	Description
SIPSW-BASE-490	VX, R4.9 SW, BSP ONLY	SIPSW-BASE-W-500	VX, R5.0 SW, BSP ONLY, WINDOWS 7
		SIPSW-BASE-W-520	VX, R5.2 SW, BSP ONLY, WINDOWS 7
SIPSW-BASE-490C	SW VERSION 4.9 FOR VX900C CHASSIS, WINDOWS XP	SIPSW-BASE-W-500	VX, R5.0 SW, BSP ONLY, WINDOWS 7
		SIPSW-BASE-W-520	VX, R5.2 SW, BSP ONLY, WINDOWS 7
SIPSW-EXT-490	VX, R4.9 SW, BSP, H.323, AND SIP	SIPSW-EXT-W-500	VX, R5.0 SW, BSP, H.323, AND SIP, WINDOWS 7
		SIPSW-EXT-W-520	VX, R5.2 SW, BSP, H.323, AND SIP, WINDOWS 7
SIPSW-EXT-490C	VX, R4.9 SW, BSP, H.323 AND SIP FOR VX900C CHASSIS, WINDOWS XP	SIPSW-EXT-W-500	VX, R5.0 SW, BSP, H.323, AND SIP, WINDOWS 7
		SIPSW-EXT-W-520	VX, R5.2 SW, BSP, H.323, AND SIP, WINDOWS 7

Table 2: Pre-Release 4.9 End of Service Milestones

Milestone	Date
End of Product Sale Announcement: Date on which Sonus has announced EoPS	May 4, 2017
Last Order Date: Date on which the affected products are no longer orderable	June 4, 2017
Last Ship Date/Manufacturer's Discontinuance: Date on which the products can no longer be shipped from Sonus	July 4, 2017
End of Support Life: Date in which the software can no longer be supported by Sonus	July 4, 2022

FREQUENTLY ASKED QUESTIONS (FAQs)

Frequently Asked Questions	Answer
Are there any replacement Product Codes for the SKUs mentioned in this notice?	Yes, there are equivalent Windows 7e based SKUs. You can either upgrade to version 5.0 or version 5.2
Are the replacement Windows 7e based SKUs priced higher than the EOPS SKUs?	No. Both Windows 7e based SKUs and Windows XPe based SKUs are priced the same.
Does the migration from Windows XPe based SKUs to Windows 7e based SKUs offer parity of features?	Yes, the newer Windows 7e based SKUs are superset of the older Windows XPe based SKUs. So, in addition to the existing features in Windows XPe based SKUs, there many more enhancements in the newer Windows 7e based SKUs

Major System	VX900C
Sub System	Windows XPe based VX900C SKUs
Hardware	N
Firmware	N
Software	Y
Plug-in	N
NEW PRODUCT CODE	N/A
NEW FIRMWARE CODE	N/A
OLD PRODUCT CODE	SIPSW-BASE-490 SIPSW-BASE-490C SIPSW-EXT-490 SIPSW-EXT-490C
OLD FIRMWARE CODE	N/A
NEW CLEI CODE	N/A
OLD CLEI CODE	N/A

ASSOCIATED PRODUCTS	N/A
DRAWING NUMBER	N/A
REFERENCE DRAWINGS	N/A
CHANGE CLASSIFICATION	D
REASON FOR CLASS	EoPS Notice
Vacant	
REASON FOR CHANGE	End of Product Sale
DESCRIPTION OF CHANGE	End of Product Sale (EoPS) Notice
CHANGE VERIFICATION PROCEDURES	
SAFETY Y/N	N
FIRE NOTICE Y/N	N
SERVICE AFFECTING Y/N	N
TRANSMISSION AFFECTING Y/N	N
MAINTENANCE AFFECTING Y/N	Y
RELIABILITY AFFECTING Y/N	N
POWER AFFECTING Y/N	N
TRAFFIC AFFECTING Y/N	N
EFFECT OF CHANGE (*72 CHAR)	Software
MATERIAL AFFECTED	N/A
DOCUMENTATION AFFECTED (*72 CHAR)	N/A
VENDOR IMPLEMENTATION DATE MM/DD/YYYY (10 CHAR)	05/04/2017
MODIFICATION COMPLETION DATE MM/DD/YYYY (10 CHAR)	N/A
MODIFICATION LOCATION (*72 CHAR)	N/A
TRIALED (F)IELD/(L)AB/(N)A (1 CHAR)	N/A

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This bulletin is subject to the existing customer purchase agreement between the parties which shall control in the event of conflict.

The above dates are for planning purposes only and Sonus reserves the right to change with notice.