



ISSUED: June 15, 2018

### SBC Core Release 5.0.x End of Product Sale Notification

Ribbon Communications, Inc. (“Ribbon”) is announcing the End of Product Sale (EoPS) and End of Support (EoS) dates for the Release 5.0.x software\* running on the Sonus SBC 5100, 5110, 5200, 5210, SBC 7000 and SBC SWe products. After the last quote date, the listed product codes (or SKUs) used for ordering specific software versions will become obsolete.

#### PRODUCT CODES NO LONGER AVAILABLE

EoPS Product Code	Description	Replacement product Code	Description
SBC-5XXX-SW-5.0.3	BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION. RELEASE 05.00.03R2	SBC-5XXX-SW-5.1.2  SBC-5XXX-SW	SOFTWARE LICENSE FOR SBC 5XXX RELEASE 05.01.02R4  BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION. LATEST RELEASE
SBC-5XXX-HA-SW-5.0.3	BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION RUNNING ON AN HA CONFIG. RELEASE 05.00.03R2	SBC-5XXX-HA-SW-5.1.2  SBC-5XXX-HA-SW	SOFTWARE LICENSE FOR SBC 5XXX RELEASE 05.01.02R4  BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION RUNNING ON AN HA CONFIG. LATEST RELEASE
SBC-7000-SW-5.0.3	BASE SYSTEM SOFTWARE LICENSE FOR SBC 7000 APPLICATION. RELEASE 05.00.03R2	SBC-7000-SW-5.1.2  SBC-7000-SW	SOFTWARE LICENSE FOR SBC 7000 RELEASE 05.01.02R4  BASE SYSTEM SOFTWARE LICENSE FOR SBC 7000 APPLICATION. LATEST RELEASE
SBC-7000-HA-SW-5.0.3	BASE SYSTEM SOFTWARE LICENSE FOR SBC 7000 APPLICATION RUNNING ON AN HA CONFIG. RELEASE 05.00.03R2	SBC-7000-HA-SW-5.1.2  SBC-7000-HA-SW	SOFTWARE LICENSE FOR SBC 7000 RELEASE 05.01.02R4  BASE SYSTEM SOFTWARE LICENSE FOR SBC 7000 APPLICATION RUNNING ON AN HA CONFIG. LATEST RELEASE

## PRODUCT LIFE CYCLE DATES

Milestone	Date
End of Product Sale Announcement: Date on which Ribbon has announced EoPS.	June 15, 2018
Last Quote Date: Date on which the affected product codes are no longer quotable.	June 29, 2018
Last Order Date: Date on which the affected product codes are no longer orderable.	September 30, 2018
Last Ship Date/Manufacturer's Discontinuance: Date on which the affected product codes can no longer be shipped from Ribbon on new systems.	October 15, 2018
End of Support: Date in which the product can no longer be supported by Ribbon	June 15, 2019

## FREQUENTLY ASKED QUESTIONS

Frequently Asked Question	Answer
What action should be taken by customers?	Ribbon recommends that current (product/service) customers work with their Ribbon Account Manager(s) to upgrade to the latest SBC release 006.002.001 R001 or SBC 007.00.00R0.
How long will R5.0.x will be available for downloading from Sonus?	R5.0.0 software will be available for downloading until the End of Support (EoS) date.
Does this EoPS notification impact SBC R5.1 release?	No, SBC 5.1.x is not affected by this EoPS notification. This notification is for SBC 5.0.X releases.

Major System	SBC 5100, 5110, 5200, 5210, 7000
Sub System	SBC 5000 Release 5.0.x
Hardware	N
Firmware	N
Software	Y
Plug-in	N
NEW PRODUCT CODE	N/A
NEW FIRMWARE CODE	N/A
OLD PRODUCT CODE	SBC-5XXX-SW-5.0.3 SBC-5XXX-HA-SW-5.0.3 SBC-7000-SW-5.0.3 SBC-7000-HA-SW-5.0.3
OLD FIRMWARE CODE	N/A
NEW CLEI CODE	N/A
OLD CLEI CODE	N/A

ASSOCIATED PRODUCTS	N/A
DRAWING NUMBER	N/A
REFERENCE DRAWINGS	N/A
CHANGE CLASSIFICATION	D
REASON FOR CLASS	EOPS Notice
Vacant	
REASON FOR CHANGE	End of Product Sale
DESCRIPTION OF CHANGE	End of Product Sale (EOPS) Notice
CHANGE VERIFICATION PROCEDURES	
SAFETY Y/N	N
FIRE NOTICE Y/N	N
SERVICE AFFECTING Y/N	N
TRANSMISSION AFFECTING Y/N	N
MAINTENANCE AFFECTING Y/N	Y
RELIABILITY AFFECTING Y/N	N
POWER AFFECTING Y/N	N
TRAFFIC AFFECTING Y/N	N
EFFECT OF CHANGE (*72 CHAR)	Software
MATERIAL AFFECTED	N/A
DOCUMENTATION AFFECTED (*72 CHAR)	N/A
VENDOR IMPLEMENTATION DATE MM/DD/YYYY (10 CHAR)	06/15/2018
MODIFICATION COMPLETION DATE MM/DD/YYYY (10 CHAR)	N/A
MODIFICATION LOCATION (*72 CHAR)	N/A
TRIALED (F)IELD/(L)AB/(N)A (1 CHAR)	N/A

**RIBBON CONFIDENTIAL AND PROPRIETARY**

This bulletin is subject to the existing customer purchase agreement between the parties which shall control in the event of conflict.

The above dates are for planning purposes only and Ribbon reserves the right to change with notice.