



ISSUED: June 29, 2018

Release 9 End of Product Sale Notification

Key Takeaway

Ribbon Communications, Inc. (“Ribbon”) announces the end of service dates for Release 9 (R9) software running on selected Ribbon Trunking products (includes GSX9000, SBC9000, GSX4010, EMS, PSX).

Details

The Ribbon SW maintenance policy is to support the **Current Major Release**, the Preceding Two Major Releases and all Minor Releases of the supported major releases. Ribbon’s support obligation shall cease on the **Oldest Major Release** and **all Minor Releases of the Oldest Major Release** within twelve (12) months from the general availability of the Current Major Release.

In June 2018, Ribbon announced the general availability of Release 11.0 (Current Major Release). As per the aforementioned support policy, this notice serves to announce the End of service dates for Ribbon’s Trunking **Release 9** (Oldest Major Release) and **all instances of Trunking Release 9.X.X** (Minor Releases of the Oldest Major Release).

PRODUCT CODES NO LONGER AVAILABLE

EOL Product Code	Description
SW-B-90	GSX9000 V9.0 OPEN SERVICES SWITCH SOFTWARE
SW-B-92	GSX9000 V9.2 OPEN SERVICES SWITCH SOFTWARE
POL-PSX-HPG8SW-90	PSX V9.0 POLICY SERVER MEDIA KIT - USB FOR HP DL380 G8
POL-PSX-HPG8AC-90	PSX V9.0 JUMPSTARTED ON HP DL380P-G8: 8-CORE, 64GB, 4X450GB HDD, 4XGBE HBA, SAS HBA, AC POWER
POL-PSX-HPG8DC-90	PSX V9.0 JUMPSTARTED ON HP DL380P-G8: 8-CORE, 64GB, 4X450GB HDD, 4XGBE HBA, SAS HBA, DC POWER
POL-PSX-HPG8UPK-90	PSX V9.0 POLICY SERVER SOFTWARE UPGRADE KIT FOR HP DL380 G8
POL-PSX-2401HPG8AC-90	PSX HP DL380G8 MIGRATION FROM N240: 1 CPU, V9.0, 8-CORE, 64GB, 4X450GB HDD, 4XGBE HBA, SAS HBA, AC
POL-PSX-2401HPG8DC-90	PSX HP DL380G8 MIGRATION FROM N240 1 CPU, V9.0, 8-CORE, 64GB, 4X450GB HDD, 4XGBE HBA, SAS HBA, DC
POL-PSX-2402HPG8AC-90	PSX HP DL380G8 MIGRATION FROM N240 2 CPU, V9.0, 8-CORE, 64GB, 4X450GB HDD, 4XGBE HBA, SAS HBA, AC
POL-PSX-2402HPG8DC-90	PSX HP DL380G8 MIGRATION FROM N440 2 CPU, V9.0, 8-CORE, 64GB, 4X450GB HDD, 4XGBE HBA, SAS HBA, DC

POL-PSX-4402HPG8AC-90	PSX HP DL380G8 MIGRATION FROM N440 2 CPU, V9.0, 8-CORE, 64GB, 4X450GB HDD, 4XGBE HBA, SAS HBA, AC
POL-PSX-4402HPG8DC-90	PSX HP DL380G8 MIGRATION FROM N440 2 CPU, V9.0, 8-CORE, 64GB, 4X450GB HDD, 4XGBE HBA, SAS HBA, DC
POL-PSX-4404HPG8AC-90	PSX HP DL380G8 MIGRATION FROM N440 4 CPU, V9.0, 8-CORE, 64GB, 4X450GB HDD, 4XGBE HBA, SAS HBA, AC
POL-PSX-4404HPG8DC-90	PSX HP DL380G8 MIGRATION FROM N440 4 CPU, V9.0, 8-CORE, 64GB, 4X450GB HDD, 4XGBE HBA, SAS HBA, DC
POL-PSX-T522HPG8AC-90	PSX HP DL380G8 MIGRATION FROM T5220, V9.0, 8-CORE, 64GB, 4X450GB HDD, 4XGBE HBA, SAS HBA, AC
POL-PSX-T522HPG8DC-90	PSX HP DL380G8 MIGRATION FROM T5220, V9.0, 8-CORE, 64GB, 4X450GB HDD, 4XGBE HBA, SAS HBA, DC
POL-PSX-HPG8UPGAC-90	PSX HP DL380P-G8 HW UPG,V9.0 JUMPSTD ON HP DL380P-G8,8-CORE,64GB,4X450GB HDD,4XGBE HBA,SAS HBA,AC
POL-PSX-HPG8UPGDC-90	PSX HP DL380P-G8 HW UPG,V9.0 JUMPSTD ON HP DL380P-G8,8-CORE,64GB,4X450GB HDD,4XGBE HBA,SAS HBA,DC
POL-PSX-USB-91	PSX V9.1.0 POLICY SERVER SW UPGRADE & INSTALLATION USB FOR T5220
POL-PSX-SW-91	PSX RELEASE 9.1.0 SOFTWARE
POL-PSX-USB-92	PSX V9.2 POLICY SERVER SW UPGRADE & INSTALLATION USB FOR T5220
POL-PSX-SW-92	PSX RELEASE 9.2 POLICY SERVER SW
POL-PSX-SW-93	PSX RELEASE 9.3 POLICY SERVER SW
EMS-T522-3MEDIA-USB-90	INSIGHT EMS V9.0 MEDIA KIT - USB FOR T5220
EMS-UPK-DVD-90	INSIGHT EMS V9.0 SW UPGRADE KIT - FLASH ARCHIVE DVD FOR N240 & N440 DUAL DISK INSTALL
EMS-UPK-SD-DVD-90	INSIGHT EMS V9.0 SW UPGRADE KIT - FLASH ARCHIVE DVD FOR N240 & N440 SINGLE DISK INSTALL
EMS-UPK-USB-90	INSIGHT EMS V9.0 SW UPGRADE KIT - USB FOR T5220
SYM-EMS-HPG8SW-90	INSIGHT EMS V9.0 SOFTWARE MEDIA KIT - USB FOR HP DL380 G8
SYM-EMS-HPG8AC-90	INSIGHT EMS V9.0 JUMPSTARTED ON HP DL380P-G8: 6-CORE, 32GB, 4X450GB HDD, 4XGBE HBA, AC POWER
SYM-EMS-HPG8DC-90	INSIGHT EMS V9.0 JUMPSTARTED ON HP DL380P-G8: 6-CORE, 32GB, 4X450GB HDD, 4XGBE HBA, DC POWER
SYM-EMS-HPG8UPK-90	INSIGHT EMS V9.0 SOFTWARE UPGRADE KIT FOR HP DL380 G8
SYM-EMS-2401HPG8AC-90	INSIGHT EMS HP DL380G8 MIGRATION FROM N240 1 CPU, V9.0, 6-CORE, 32GB, 4X450GB HDD, 4XGBE HBA, AC
SYM-EMS-2401HPG8DC-90	INSIGHT EMS HP DL380G8 MIGRATION FROM N240 1 CPU, V9.0, 6-CORE, 32GB, 4X450GB HDD, 4XGBE HBA, DC
SYM-EMS-2402HPG8AC-90	INSIGHT EMS HP DL380G8 MIGRATION FROM N240 2 CPU, V9.0, 6-CORE, 32GB, 4X450GB HDD, 4XGBE HBA, AC
SYM-EMS-2402HPG8DC-90	INSIGHT EMS HP DL380G8 MIGRATION FROM N240 2 CPU, V9.0, 6-CORE, 32GB, 4X450GB HDD, 4XGBE HBA, DC
SYM-EMS-4402HPG8AC-90	INSIGHT EMS HP DL380G8 MIGRATION FROM N440 2 CPU, V9.0, 6-CORE, 32GB, 4X450GB HDD, 4XGBE HBA, AC
SYM-EMS-4402HPG8DC-90	INSIGHT EMS HP DL380G8 MIGRATION FROM N440 2 CPU, V9.0, 6-CORE, 32GB, 4X450GB HDD, 4XGBE HBA, DC

SYM-EMS-4404HPG8AC-90	INSIGHT EMS HP DL380G8 MIGRATION FROM N440 4 CPU, V9.0, 6-CORE, 32GB, 4X450GB HDD, 4XGBE HBA, AC
SYM-EMS-4404HPG8DC-90	INSIGHT EMS HP DL380G8 MIGRATION FROM N440 4 CPU, V9.0, 6-CORE, 32GB, 4X450GB HDD, 4XGBE HBA, DC
SYM-EMS-T522HPG8AC-90	INSIGHT EMS HP DL380 G8 MIGRATION FROM T5220, V9.0, 6-CORE, 32GB, 4X450GB HDD, 4XGBE HBA, AC
SYM-EMS-T522HPG8DC-90	INSIGHT EMS HP DL380G8 MIGRATION FROM T5220, V9.0, 6-CORE, 32GB, 4X450GB HDD, 4XGBE HBA, DC
IAS-MEDIA-USB-90	IAS SERVER SYSTEM V9.0 MEDIA KIT -USB FOR T5220
IAS-UPK-SD-DVD-90	IAS SERVER SYSTEM V9.0 SW UPGRADE KIT - FLASH ARCHIVE DVD FOR N240 & N440 SINGLE DISK INSTALL
IAS-UPK-USB-90	IAS SERVER SYSTEM V9.0 SW UPGRADE KIT - USB FOR T5220
SYM-IAS-HPG8AC-90	INSIGHT IAS V9.0 JUMPSTARTED ON HP DL380P-G8: 6-CORE, 32GB, 4X450GB HDD, 4XGBE HBA, AC POWER
SYM-IAS-HPG8DC-90	INSIGHT IAS V9.0 JUMPSTARTED ON HP DL380P-G8: 6-CORE, 32GB, 4X450GB HDD, 4XGBE HBA, DC POWER
SYM-IAS-HPG8SW-90	INSIGHT IAS V9.0 SOFTWARE MEDIA KIT - USB FOR HP DL380 G8
SYM-IAS-HPG8UPK-90	INSIGHT IAS V9.0 SOFTWARE UPGRADE KIT FOR HP DL380 G8
SYM-IAS-T522HPG8AC-90	INSIGHT IAS HP DL380G8 MIGRATION FROM T5220, V9.0, 6-CORE, 32GB, 4X450GB HDD, 4XGBE HBA, AC
SYM-IAS-T522HPG8DC-90	INSIGHT IAS HP DL380G8 MIGRATION FROM T5220, V9.0, 6-CORE, 32GB, 4X450GB HDD, 4XGBE HBA, DC

RIBBON PRODUCT LIFE CYCLE DATES

Milestone	Date
End of Product Sale Announcement: Date on which Ribbon has announced EOPS	29-June-2018
Last Order Date: Date on which the affected products are no longer orderable	31-July-2018
Last Ship Date/Manufacturer's Discontinuance: Date on which the products can no longer be shipped from Ribbon	31-July-2018
End of Support Life: Date in which the software can no longer be supported by Ribbon —calls to Ribbon level 1 no longer supported, no RMA.	28-June-2019

FAQs

Frequently Asked Questions	Answer
What action should be taken by customers?	Ribbon recommends that current (product/service) customers work with their Ribbon Account Manager(s) to upgrade to Policy and Management Release 11.0 or Release 10.3
Will Ribbon support existing customers?	Ribbon will continue to support existing customers through the support period outlined above..

Major System	GSX9000, SBC9000, GSX4010, EMS, PSX
Sub System	Release 9.x
Hardware	Y
Firmware	Y
Software	Y
Plug-in	N
NEW PRODUCT CODE	N/A
NEW FIRMWARE CODE	N/A
OLD PRODUCT CODE	SW-B-90 SW-B-92 POL-PSX-HPG8SW-90 POL-PSX-HPG8AC-90 POL-PSX-HPG8DC-90 POL-PSX-HPG8UPK-90 POL-PSX-2401HPG8AC-90 POL-PSX-2401HPG8DC-90 POL-PSX-2402HPG8AC-90 POL-PSX-2402HPG8DC-90 POL-PSX-4402HPG8AC-90 POL-PSX-4402HPG8DC-90 POL-PSX-4404HPG8AC-90 POL-PSX-4404HPG8DC-90 POL-PSX-T522HPG8AC-90 POL-PSX-T522HPG8DC-90 POL-PSX-HPG8UPGAC-90 POL-PSX-HPG8UPGDC-90 POL-PSX-USB-91 POL-PSX-SW-91 POL-PSX-USB-92 POL-PSX-SW-92 POL-PSX-SW-93 EMS-T522-3MEDIA-USB-90 EMS-UPK-DVD-90 EMS-UPK-SD-DVD-90 EMS-UPK-USB-90 SYM-EMS-HPG8SW-90 SYM-EMS-HPG8AC-90 SYM-EMS-HPG8DC-90 SYM-EMS-HPG8UPK-90 SYM-EMS-2401HPG8AC-90 SYM-EMS-2401HPG8DC-90 SYM-EMS-2402HPG8AC-90 SYM-EMS-2402HPG8DC-90 SYM-EMS-4402HPG8AC-90 SYM-EMS-4402HPG8DC-90 SYM-EMS-4404HPG8AC-90 SYM-EMS-4404HPG8DC-90

	SYM-EMS-T522HPG8AC-90 SYM-EMS-T522HPG8DC-90 IAS-MEDIA-USB-90 IAS-UPK-SD-DVD-90 IAS-UPK-USB-90 SYM-IAS-HPG8AC-90 SYM-IAS-HPG8DC-90 SYM-IAS-HPG8SW-90 SYM-IAS-HPG8UPK-90 SYM-IAS-T522HPG8AC-90 SYM-IAS-T522HPG8DC-90
OLD FIRMWARE CODE	N/A
NEW CLEI CODE	N/A
OLD CLEI CODE	N/A
ASSOCIATED PRODUCTS	N/A
DRAWING NUMBER	N/A
REFERENCE DRAWINGS	N/A
CHANGE CLASSIFICATION	D
REASON FOR CLASS	EOPS Notice
Vacant	
REASON FOR CHANGE	End of Product Sale
DESCRIPTION OF CHANGE	End of Product Sale (EOPS) Notice
CHANGE VERIFICATION PROCEDURES	
SAFETY Y/N	N
FIRE NOTICE Y/N	N
SERVICE AFFECTING Y/N	N
TRANSMISSION AFFECTING Y/N	N
MAINTENANCE AFFECTING Y/N	Y
RELIABILITY AFFECTING Y/N	N
POWER AFFECTING Y/N	N
TRAFFIC AFFECTING Y/N	N
EFFECT OF CHANGE (*72 CHAR)	Software
MATERIAL AFFECTED	N/A
DOCUMENTATION AFFECTED (*72 CHAR)	N/A
VENDOR IMPLEMENTATION DATE MM/DD/YYYY (10 CHAR)	06/29/2018

MODIFICATION COMPLETION DATE MM/DD/YYYY (10 CHAR)	N/A
MODIFICATION LOCATION (*72 CHAR)	N/A
TRIALED (F)IELD/(L)AB/(N)A (1 CHAR)	N/A

RIBBON CONFIDENTIAL AND PROPRIETARY

This bulletin is subject to the existing customer purchase agreement between the parties which shall control in the event of conflict.
The above dates are for planning purposes only and Ribbon reserves the right to change with notice.