



ISSUED: October 15, 2018

End of Product Sale Announcement for the SBC 5110 and SBC 5210 platforms

Ribbon Communications is announcing the End of Product Sale (EoPS) for Ribbon SBC 5110 and SBC 5210 platforms and associated hardware components effective October 15, 2018. These SBC platforms have been replaced by the newer Ribbon SBC 5400 platform and associated hardware components. The 5400 platform is an improvement in compute, power and memory. The 5400 supports all the same software features and functions as the 5x10 products. Licensable software for the SBC 5110/5210 platforms is not subject to this announcement and will remain available for purchase by customers to add capacity and/or features.

After the last quote date, the listed product codes (or SKUs) used for ordering SBC 5110 and SBC 5210 platforms will become obsolete.

Note – This announcement is applicable to all Ribbon customers except for US Federal Government agencies and customers who require a JITC certified or FIPS approved solutions. A separate notification will be sent to US Federal Government agency customers in the future.

PRODUCT CODES NO LONGER AVAILABLE AFTER LAST QUOTE DATE

SBC 5110 EoPS Product Code	Description of EOL SKU
SBC-5110	SINGLE SBC 5110 CHASSIS, 2 GIGABIT ETHERNET MEDIA PORTS, 2 10/100 MANAGEMENT PORTS; NO TRANSCODING
SBC-5110-BEZEL	SBC 5110 BEZEL
SBC-5110-PKG10K	SINGLE 5110 CHASSIS,10000 SESSIONS RTU USING G.711, G.7.22, G, 726, G.729, ILBC, G.723, H.323 CODEC
SBC-5110-PKG10K-HA	DUAL 5110 CHASSIS,10000 SESSIONS RTU USING G.711, G.7.22, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5110-PKG1K	SINGLE 5110 CHASSIS,1000 SESSIONS RTU USING G.711, G.7.22, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5110-PKG1K-HA	DUAL 5110 CHASSIS,1000 SESSIONS RTU USING G.711, G.7.22, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5110-PKG250	SINGLE 5110 CHASSIS,250 SESSIONS RTU USING G.711, G.7.22, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5110-PKG250-CAC	CHINA: SINGLE 5110 CHASSIS, AC,250 SESSIONS RTU, G.711, G.7.22, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5110-PKG250-CDC	CHINA: SINGLE 5110 CHASSIS, DC,250 SESSIONS RTU, G.711, G.7.22, G, 726, G.729, ILBC, G.723, H.323 CODECS

SBC-5110-PKG250-HA	DUAL 5110 CHASSIS,250 SESSIONS RTU USING G.711, G.7.22, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5110-PKG250-HA-CAC	CHINA: DUAL 5110 CHASSIS, AC,250 SESSIONS RTU, G.711, G.7.22, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5110-PKG250-HA-CDC	CHINA: DUAL 5110 CHASSIS, DC,250 SESSIONS RTU, G.711, G.7.22, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5110-PKG2K	SINGLE 5110 CHASSIS,2000 SESSIONS RTU USING G.711, G.7.22, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5110-PKG2K-HA	DUAL 5110 CHASSIS,2000 SESSIONS RTU USING G.711, G.7.22, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5110-PKG350	SINGLE 5110 CHASSIS,350 SESSIONS RTU USING G.711, G.7.22, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5110-PKG350-HA	DUAL 5110 CHASSIS,350 SESSIONS RTU USING G.711, G.7.22, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5110-PKG4K	SINGLE 5110 CHASSIS,4000 SESSIONS RTU USING G.711, G.7.22, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5110-PKG4K-HA	DUAL 5110 CHASSIS,4000 SESSIONS RTU USING G.711, G.7.22, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5110-PKG500	SINGLE 5110 CHASSIS,500 SESSIONS RTU USING G.711, G.7.22, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5110-PKG500-HA	DUAL 5110 CHASSIS,500 SESSIONS RTU USING G.711, G.7.22, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5110-PKG6K	SINGLE 5110 CHASSIS,6000 SESSIONS RTU USING G.711, G.7.22, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5110-PKG6K-HA	DUAL 5110 CHASSIS,6000 SESSIONS RTU USING G.711, G.7.22, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5110-PKG8K	SINGLE 5110 CHASSIS,8000 SESSIONS RTU USING G.711, G.7.22, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5110-PKG8K-HA	DUAL 5110 CHASSIS,8000 SESSIONS RTU USING G.711, G.7.22, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5110-PSUDC	1200 W -48V DC POWER SUPPLY FOR 5110
SBC-5110-PSUDC-INCL	INCLUDED 1200 W -48V DC POWER SUPPLY WITH DC POWER CORD
SBC-5110-SSD128G-SPARE	128GB REMOVABLE SATA SOLID STATE DISK DRIVE
SBC 5210 EoPS Product Code	Description
SBC-5210	SINGLE SBC 5210 CHASSIS, 4 GIGABIT ETHERNET MEDIA PORTS, 2 10/100 MANAGEMENT PORTS; NO TRANSCODING
SBC-5210-BEZEL	SBC 5210 BEZEL
SBC-5210-PKG10K	SINGLE 5210 CHASSIS,10000 SESSIONS RTU USING G.711, G.722, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5210-PKG10K-HA	DUAL 5210 CHASSIS,10000 SESSIONS RTU USING G.711, G.722, G, 726, G.729, ILBC, G.723, H.323 CODECS

SBC-5210-PKG15K	SINGLE 5210 CHASSIS,15000 SESSIONS RTU USING G.711, G.722, G.726, G.729, ILBC, G.723, H.323 CODECS
SBC-5210-PKG15K-HA	DUAL 5210 CHASSIS,15000 SESSIONS RTU USING G.711, G..722, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5210-PKG1K	SINGLE 5210 CHASSIS,1000 SESSIONS RTU USING G.711, G.722, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5210-PKG1K-HA	DUAL 5210 CHASSIS,1000 SESSIONS RTU USING G.711, G.722, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5210-PKG20K	SINGLE 5210 CHASSIS,20000 SESSIONS RTU USING G.711, G.722, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5210-PKG20K-HA	DUAL 5210 CHASSIS,20000 SESSIONS RTU USING G.711, G..722, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5210-PKG2K	SINGLE 5210 CHASSIS,2000 SESSIONS RTU USING G.711, G.722, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5210-PKG2K-HA	DUAL 5210 CHASSIS,2000 SESSIONS RTU USING G.711, G.722, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5210-PKG40K	SINGLE 5210 CHASSIS,40000 SESSIONS RTU USING G.711, G.722, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5210-PKG40K-HA	DUAL 5210 CHASSIS,40000 SESSIONS RTU USING G.711, G..722, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5210-PKG4K	SINGLE 5210 CHASSIS,4000 SESSIONS RTU USING G.711, G.722, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5210-PKG4K-HA	DUAL 5210 CHASSIS,4000 SESSIONS RTU USING G.711, G.722, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5210-PKG500	SINGLE 5210 CHASSIS,500 SESSIONS RTU USING G.711, G.722, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5210-PKG500-CAC	CHINA: SINGLE 5210 CHASSIS, AC,500 SESSIONS RTU, G.711, G.7.22, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5210-PKG500-CDC	CHINA: SINGLE 5210 CHASSIS, DC,500 SESSIONS RTU, G.711, G.7.22, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5210-PKG500-HA	DUAL 5210 CHASSIS,500 SESSIONS RTU USING G.711, G.722, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5210-PKG500-HA-CAC	CHINA: DUAL 5210 CHASSIS, AC,500 SESSIONS RTU, G.711, G.7.22, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5210-PKG500-HA-CDC	CHINA: DUAL 5210 CHASSIS, DC,500 SESSIONS RTU, G.711, G.7.22, G, 726, G.729,ILBC, G.723, H.323 CODECS
SBC-5210-PKG60K	SINGLE 5210 CHASSIS,60000 SESSIONS RTU USING G.711, G.722, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5210-PKG60K-HA	DUAL 5210 CHASSIS,60000 SESSIONS RTU USING G.711, G..722, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5210-PKG6K	SINGLE 5210 CHASSIS,6000 SESSIONS RTU USING G.711, G.722, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5210-PKG6K-HA	DUAL 5210 CHASSIS,6000 SESSIONS RTU USING G.711, G.722, G, 726, G.729, ILBC, G.723, H.323 CODECS

SBC-5210-PKG8K	SINGLE 5210 CHASSIS,8000 SESSIONS RTU USING G.711, G.722, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5210-PKG8K-HA	DUAL 5210 CHASSIS,8000 SESSIONS RTU USING G.711, G.722, G, 726, G.729, ILBC, G.723, H.323 CODECS
SBC-5210-PSUDC	1200 W -48V DC POWER SUPPLY FOR 5210
SBC-5210-PSUDC-INCL	INCLUDED 1200 W -48V DC POWER SUPPLY WITH DC POWER CORD
SBC-5210-SSD256G-SPARE	256GB REMOVABLE SATA SOLID STATE DISK DRIVE
SBC-5X10-DSP20	SBC 5X10 DSP BASE CARD (DAUGHTER)
SBC-5X10-DSP20-S	SBC 5X10 SPARE DSP BASE CARD (DAUGHTER)
SBC-5X10-DSP25	SBC 5X10 EXPANSION DSP BASE CARD (GRAND DAUGHTER)
SBC-5X10-DSP25-S	SBC 5X10 SPARE EXPANSION DSP BASE CARD (GRAND DAUGHTER)

PRODUCT LIFE CYCLE DATES

Milestone	Date
End of Product Sale Announcement: Date on which Ribbon has announced EoPS.	Oct 15, 2018
Last Quote Date: Date on which the affected product codes are no longer quotable.	March 15, 2019
Last Order Date: Date on which the affected product codes are no longer orderable.	June 15, 2019
Last Ship Date/Manufacturer's Discontinuance: Date on which the affected product codes can no longer be shipped from Ribbon on new systems.	Oct 15, 2019
End of Support: Date at which the product can no longer be supported by Ribbon— Support and hardware repair/exchange availability ends. However, With Ribbon written approval best effort remote technical support (without SW patch/update/compatibility support, and HW repair/exchange availability) may be available for purchase.	Oct 15, 2023

Table Notes

1. The above dates are for planning purposes only and Ribbon reserves the right to change with notice.
2. In the event this Bulletin conflicts with your existing Ribbon purchase agreement, your purchase agreement shall control and take precedence.

FREQUENTLY ASKED QUESTIONS

Frequently Asked Question	Answer
Why is Ribbon announcing EOL of SBC 5110 and SBC 5210?	Hardware components of the SBC 5110 and 5210s are approaching End of Life. Ribbon introduced the SBC 5400, as part of the SBC 5000 series portfolio, in Q1, 2017. The SBC 5400 brings enhanced CPU, memory and network processing capabilities but uses the same proven software as the SBC 5110 and 5210.
How much time do I have to migrate to supported Ribbon SBC?	Ribbon Communications will support the SBC 5110 and SBC 5210 until the 'End of Support' date listed in this bulletin. Customers are advised to migrate to the SBC 5400 before the 'End of Support' date.
Does this announcement apply to federal government customers?	No. This announcement is applicable to all Ribbon customers except for US Federal Government agencies and customers who require a JITC certified or FIPS approved solutions. A separate notification will be sent to US Federal Government agency customers in the future.

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