



ISSUED: Dec 28, 2018

SBC Core Release 5.1.x End of Product Sale Notification

Ribbon Communications, Inc. (“Ribbon”) is announcing the End of Product Sale (EoPS) and End of Support (EoS) dates for SBC Core release 5.1.x software running on Ribbon’s SBC 5100, 5110, 5200, 5210, SBC 7000 and SBC SWe products. Customers with active maintenance agreements are recommended to upgrade to SBC Core release 7.2.x for continued support.

Ribbon previously announced EOL on SBC Core release 5.0.x in June 2018. This new EOL notification pertains to SBC Core release 5.1.x only.

Note – This notification is applicable to all enterprise and service provider customers except for federal government customers. A separate notification will be sent out to federal government customers at a later date.

PRODUCT CODES NO LONGER AVAILABLE

EoPS Product Code	Description	Replacement product Code	Description
SBC-5XXX-SW-5.1.0	BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION. RELEASE 5.1.0.	SBC-5XXX-SW	BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION. LATEST RELEASE
SBC-5XXX-SW-5.1.2	BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION. RELEASE 05.01.02R4		
SBC-5XXX-SWHA5.1.0	BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION RUNNING ON AN HA CONFIG. RELEASE 05.01.00	SBC-5XXX-HA-SW	BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION RUNNING ON AN HA CONFIG. LATEST RELEASE
SBC-5XXX-HA-SW-5.1.2	BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION RUNNING ON AN HA CONFIG. RELEASE 05.01.02R4		
SBC-7000-SW-5.1.2	BASE SYSTEM SOFTWARE LICENSE FOR SBC 7000 APPLICATION. RELEASE 05.01.02R4	SBC-7000-SW	BASE SYSTEM SOFTWARE LICENSE FOR SBC 7000 APPLICATION. LATEST RELEASE
SBC-7000-HA-SW-5.1.2	BASE SYSTEM SOFTWARE LICENSE FOR SBC 7000 APPLICATION	SBC-7000-HA-SW	BASE SYSTEM SOFTWARE LICENSE FOR SBC 7000 APPLICATION

	RUNNING ON AN HA CONFIG. RELEASE 05.01.02R4		RUNNING ON AN HA CONFIG. LATEST RELEASE
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PRODUCT LIFE CYCLE DATES

Milestone	Date
End of Product Sale Announcement: Date on which Ribbon has announced EoPS.	Dec 28, 2018
Last Quote Date: Date on which the affected product codes are no longer quotable.	Jan 28, 2019
Last Order Date: Date on which the affected product codes are no longer orderable.	April 28, 2019
Last Ship Date/Manufacturer's Discontinuance: Date on which the affected product codes can no longer be shipped from Ribbon on new systems.	May 28, 2019
End of Support: Date on which the product will no longer be supported by Ribbon	Dec 28, 2019

FREQUENTLY ASKED QUESTIONS

Frequently Asked Question	Answer
What action should be taken by customers?	Ribbon recommends that customers work with their Ribbon Account Manager(s) to upgrade to the latest SBC Core release 7.2.x.
How long will SBC Core release 5.1.x be available for downloading?	SBC Core release 5.1.x software will be available for downloading for all customers with active maintenance agreement until the End of Support (EoS) date.
Is this EoPS notification applicable to federal government customers?	No, this notification is not applicable to federal government customers. A separate notification will be sent out to federal government customers.
Where can I find the details on Ribbon's software support policy?	Kindly refer to end of product sale policy for details on Ribbon's software release cadence and support policy. https://ribboncommunications.com/sites/default/files/2018-02/Sonus-end-of-product-sale-policy-050717.pdf

RIBBON CONFIDENTIAL AND PROPRIETARY

This bulletin is subject to the existing customer purchase agreement between the parties which shall control in the event of conflict.

The above dates are for planning purposes only and Ribbon reserves the right to change with notice.