



PRODUCT LIFECYCLE BULLETIN

End of R&D Support Notice for T7000 Class5 Soft Switch and Associated Interface Cards

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Background:

The T7000 provides advanced CLASS5 features and services for the Independent Operating Company (IOC) market. Ribbon Communications, Inc. ("Ribbon") announced the end of manufacturing of the T7000 chassis and associated interface cards in December 2018 (Bulletin ID 00011490).

End of Manufacturing: 14 December 2018

Last Time Buy order: 31 January 2019

Last Ship Date: 31 July 2019

End of R&D Support 30 June 2022

End of support 31 December 2024

Analysis:

This bulletin announces the **End of R&D Support** of the T7000 Class 5 Soft Switch and associated Interface cards, meaning no further feature development or patching for this product. Ribbon Care is still available for Technical Assistance, Emergency Recovery and RMA.

Recommendations:

Customers with T7000 should consult their Ribbon sales team to discuss migration to the Ribbon Voice Sync suite of products.

Required Actions:

There are no required actions for this bulletin.

Additional Information:

RibbonCare support remains available for purchase.

<https://ribboncommunications.com/company/company-policies/policies/product-life-cycle-policy>

Attachments:

There are no attachments for this bulletin.

Products and Releases:

The information in this bulletin is intended to be used with the following solutions/products and associated releases:

SOLUTION	SOLUTION RELEASE(S)	PRODUCT(S)	RELEASE(S)
Fixed Network Evolution	All	T7000 and Associated interface cards	All

To view the most recent version of this bulletin, access technical documentation, search the knowledge base, or contact Technical Support, please log in to Services | Customer Support Portal at: <https://ribboncommunications.com/services/ribbon-support-portal>.

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PATCH ID: n/a

FIXED RELEASE: n/a

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