



ISSUED: November 2, 2020

### EOPS for DSC 8000 AC power option

The AC power option for the DSC 8000 is End of Product Sale (EOPS) immediately. The AC to DC rectifier used for this function is sourced by a 3<sup>rd</sup> party and the vendor is no longer able to supply the part. A new rectifier power is the recommended solution for DSC-8000 applications where DC power is not available.

The following part is no longer available for sale:

- PT-Q0ACPWR-31018 AC Power Converter (200Q059710 48V Rectifier 50A 2U, Rack Mount)

The following parts are the new AC to DC rectifier parts:

- ON326215 S FLATPACK S 1U with 2 Rectifiers
- ON324834 S FLATPACK S 1U with 3 Rectifiers

The obsolete part is covered under RibbonCare support. Ribbon's policy is to provide repair service for 5 years following the EOPS notice. The Ribbon repair center predicts adequate inventory to meet the 5 year repair interval, but this is subject to uncertainty as there are no additional parts available for purchase.

#### PRODUCT LIFE CYCLE DATES

Milestone	Date
End of Product Sale for affected AC Power supply	November 2, 2020
Forecast End of Support for affected power supply	November 2, 2025

#### FREQUENTLY ASKED QUESTIONS

Frequently Asked Question	Answer
Where can I find the details on Ribbon's hardware support policy?	Ribbon's product lifecycle policy is available here. <a href="#">Ribbon Product Lifecycle Policy</a>
What support is available for the affected power supply?	If the DSC 8000 is covered by RibbonCare support, then emergency recovery and technical support is available for the affected AC power supply until the End of Support date. If the power supply is determined to be faulty, Ribbon will provide repair services under the terms of the support agreement.
What happens at End of Support?	When End Of Support is declared, repair services are no longer available. Operators should plan for an alternate AC power solution prior to the EOS date.

**RIBBON CONFIDENTIAL AND PROPRIETARY**

This bulletin is subject to the existing customer purchase agreement between the parties which shall control in the event of conflict.

The above dates are for planning purposes only and Ribbon reserves the right to change with notice.