



ISSUED: November 11, 2020

### Updated HP DL380p G8 End of Life (EOL) Notice

Ribbon Communications, Inc. (“Ribbon”) previously announced the End of Product Sale (EoPS) for HP DL380p G8 hardware platform on December 15, 2016. This notice updates that prior announcement. Ribbon’s Trunking release 13.2 and 12.0.R0P4 are the last releases that will provide HP DL380p G8 hardware platform support for Ribbon Insight EMS, PSX and DSI products. Customers with active maintenance agreements are recommended to migrate from HP DL380p G8 hardware to virtual, software-only versions of EMS, PSX and DSI for continued support.

Ribbon’s software-only versions of EMS, PSX, and DSI, allow customers to deploy these applications on COTS platforms. Ribbon’s virtual solution portfolio provides the ability to scale in an elastic manner as demands grow and ebb. This virtual model also adds flexibility, allowing service providers to launch, improve, and incrementally optimize services using software updates rather than wholesale hardware replacement.

Ribbon looks forward to discussing how this announcement applies to your existing and planned network deployments with Ribbon. Please contact your Ribbon account manager or channel partner manager to discuss various network deployment/ migration options.

#### PRODUCT LIFE CYCLE DATES

Milestone	Date
End of Product Sale Announcement: Date on which Ribbon has announced EoPS.	15-Dec-2016
Last Order Date: Date on which the affected product codes are no longer orderable.	1-June-2017
Last Ship Date/Manufacturer’s Discontinuance: Date on which the affected product codes can no longer be shipped from Ribbon on new systems.	31-August-2017
End of Support: Date on which the product will no longer be supported for Ribbon PSX, EMS, & DSI.	31-August-2022

#### FREQUENTLY ASKED QUESTIONS

Frequently Asked Question	Answer
What action should be taken by customers?	Ribbon recommends that customers work with their Ribbon Account Manager or Channel Partner Manager to migrate from HP DL380p G8 hardware-based platform to a virtual solution using COTS hardware.

<p>Would Ribbon be qualifying another HW platform or would there be a replacement HW platform for HP 380p G8?</p>	<p>After the End of Support date, Ribbon will only be supporting virtual PSX, EMS and DSI (aka PSX SWe, EMS SWe and DSI SWe)</p> <p>Please reach out to your sales representative to understand how virtual applications would meet your requirements.</p>
<p>Does this EoS notification applicable to federal government agencies and customers?</p>	<p>No, this notification is not applicable to federal government agencies and customers. A separate notification will be sent out for federal government customers.</p>
<p>Where can I find the details on Ribbon's software support policy?</p>	<p>Kindly refer to end of product sale policy for details on Ribbon's Product Lifecycle policy (PL-CP-01).  <a href="https://ribboncommunications.com/company/company-policies/policies/product-life-cycle-policy">https://ribboncommunications.com/company/company-policies/policies/product-life-cycle-policy</a></p>

**RIBBON CONFIDENTIAL AND PROPRIETARY**

This bulletin is subject to the existing customer purchase agreement between the parties which shall control in the event of conflict.

The above dates are for planning purposes only and Ribbon reserves the right to change with notice.