

PRODUCT AND SERVICES BULLETIN

End of Product Sale Announcement



ISSUED: September 1, 2019

SBC 1000 SBC 2000 Microsoft® Lync 2010 SBA End of Product Sale (EOPS) & Support Notification

Ribbon Communications is announcing the End of Product Sale (EOPS) of select SBC 1000 & SBC 2000 Software SKUs supporting the Microsoft® Lync Server 2010-related SBA (Survivable Branch Appliance) deployments. This announcement removes the impacted SKUs from the Ribbon Communications catalog and will no longer be available for purchase. This announcement also removes the availability of Windows Server® 2008 R2 upgrade.

In addition, Ribbon is also announcing the End of Support Life of all Microsoft® Lync Server 2010-related SBA (Survivable Branch Appliance), and any Microsoft® Lync Server 2013-related [SBA](#) deployments hosted on Windows Server® 2008 R2. Please note the support of Microsoft® Lync Server 2013-related SBA deployments hosted on Windows Server® 2012 R2 are unaffected by this announcement.

Ribbon Communications recommends customers who are presently deploying and SBC 1000 or an SBC 2000 with a Microsoft® Lync Server 2010-related SBA (Survivable Branch Appliance) or a Microsoft® Lync Server 2013-related SBA (hosted on Windows Server® 2008 R2) upgrade their units as follows:

- Customers with Microsoft® Lync Server 2010-related SBA(s):
 - Option 1: [Upgrade](#) to Skype for Business Server 2015-related SBA (Ribbon-suggested optimal solution);
 - Option 2: [Upgrade](#) to Microsoft® Lync Server 2013-related SBA hosted on Windows Server® 2012 R2;
- Customers with Microsoft® Lync Server 2013-related SBAs hosted on Windows Server® 2008 R2:
 - Option 1: [Upgrade](#) to Skype for Business Server 2015-related SBA (Ribbon-suggested optimal solution);
 - Option 2: [Upgrade](#) to Microsoft® Lync Server 2013-related SBA hosted on Windows Server® 2012 R2;

Table 1 lists the affected SKUs impacted by this announcement, as well as the replacement alternative SKUs. Table 2 presents the relevant milestone dates, including the dates at which the Microsoft® Lync Server 2010-related SBAs and Lync Server 2013-related SBAs, hosted on Windows Server® 2008 R2, will no longer be supported (late January, 2020). For more information, please contact your authorized Ribbon Communications sales representative.

Table 1 Lync Server 2010 SBA-related SKUs to be Removed from the Market, Along with Corresponding Replacement Lync 2013/Skype for Business Server 2015 SBA SKUs

SKU TO BE WITHDRAWN FROM AVAILABILITY	DESCRIPTION	REPLACEMENT SKU(S)	DESCRIPTION
SBC-1K2K-LYNC10-LIC	MS LYNC 2010 SBA LICENSE FOR SBC1K AND SBC2K DEVICES WITH ASM MODULE	SBC-1K2K-LYNC13-LIC	MS LYNC 2013 SBA LICENSE FOR SBC1K AND SBC2K DEVICES WITH ASM MODULE
		SBC-1K2K-SKYPE-LIC	MS SKYPE FOR BUSINESS SBA LICENSE FOR SBC1K/SBC2K DEVICES WITH ASM MODULE
SBC-1K2K-WIN08-LIC	MS WINDOWS SERVER 2008 R2 LICENSE, FOR SBC1K AND SBC2K DEVICES WITH ASM MODULE	SBC-1K2K-WIN12-LIC	MS WINDOWS SERVER 2012 LICENSE, FOR SBC1K AND SBC2K DEVICES WITH ASM MODULE

Table 2 Product Life Cycle Dates

MILESTONE	DATE
End of Product Sale Announcement: Date on which Ribbon Communications has announced EoPS	September 1 st , 2019
Last Order Date: Date on which the affected products are no longer orderable	January 1 st , 2020
Last Ship Date/Manufacturer's Discontinuance: Date on which the products can no longer be shipped from Ribbon Communications	January 30 th , 2020
SW End of Support Life: Date at which Ribbon will no longer provide support for specified SW version(s). Customer is required to update to supported SW version for ongoing Ribbon technical support.	January 30 th , 2020

Ribbon Communications Disclaimer

This bulletin is subject to the existing customer purchase agreement between the parties which shall control in the event of conflict. The above dates are for planning purposes only and Ribbon Communications reserves the right to change with notice.