

PRODUCT AND SERVICES BULLETIN

End of Product Sale Announcement



ISSUED: September 1, 2019

SBC 1000 SBC 2000 Voice Quality Reporting Promotion License End of Product Sale (EOPS) Notification

Ribbon Communications is announcing the End of Product Sale (EOPS) for SBC 1000 & SBC 2000 Voice Quality Reporting Promotion License SKU (the SBC-1K2K-NECTAR-PROMO part), used commonly (but not exclusively) to interoperate with the Nectar™ [UCMP](#). This announcement will effectively remove the impacted SKU from the Ribbon Communications catalog and will no longer be available for purchase.

Ribbon Communications recommends customers planning to report voice quality metrics to the UCMP to purchase the replacement part to the SBC-1K2K-NECTAR-PROMO SKU. Table 1 lists the affected SKUs impacted by this announcement, as well as the replacement alternative SKU. Table 2 presents the relevant milestone dates. For more information, please contact your authorized Ribbon Communications sales representative.

Table 1 Voice Quality Reporting Promotion License SKU to be Removed from the Market, Along with Corresponding Replacement SKU

SKU TO BE WITHDRAWN FROM AVAILABILITY	DESCRIPTION	REPLACEMENT SKU	DESCRIPTION
SBC-1K2K-NECTAR-PROMO	PROMOTIONAL (NO COST) LICENSE ENABLES NECTAR CALL QUALITY REPORTING ON THE SBC 1000 OR SBC 2000	SBC-1K2K-NECTAR-LIC	ENABLES NECTAR CALL QUALITY REPORTING ON THE SBC 1000 OR SBC 2000

Table 2 Product Life Cycle Dates

MILESTONE	DATE
End of Product Sale Announcement: Date on which Ribbon Communications has announced EoPS	September 1 st , 2019
Last Order Date: Date on which the affected products are no longer orderable	January 1 st , 2020
Last Ship Date/Manufacturer's Discontinuance: Date on which the products can no longer be shipped from Ribbon Communications	January 30 th , 2020
SW End of Support Life: Date at which Ribbon will no longer provide support for specified SW version(s). Customer is required to update to supported SW version for ongoing Ribbon technical support.	January 1 st , 2025

Ribbon Communications Disclaimer

This bulletin is subject to the existing customer purchase agreement between the parties which shall control in the event of conflict. The above dates are for planning purposes only and Ribbon Communications reserves the right to change with notice.