

# RIBBON COMMUNICATIONS PRODUCT AND SERVICES BULLETIN

## External Announcement

ISSUED Tuesday, April 17, 2018

### Product End of Product Sale (EOPS) Notice of Release 5 Software for all SBC 1000 and SBC 2000 products

#### Summary

With the availability of Release 7.0, Ribbon Communications announces the End of Support of all Release 5 software on the [SBC 1000](#) and [SBC 2000](#) products. Customers are requested to upgrade to Release 6 or 7 to continue software support on the SBC 1000 and SBC 2000 product line.

Please note this notice does not apply to any other Ribbon Communications product beyond the SBC 1000 and the SBC 2000.

#### Product Codes No Longer Available

N/A. Ribbon Communications does not make SBC 1000 or SBC 2000 product software releases available as an orderable product code.

#### Ribbon Communications Product Life Cycle Dates:

The R5 End of Support is Effective as of April 17th, 2019.

#### Ribbon Communications Product Life Cycle Dates:

Milestone	Date
End of Product Sale Announcement: Date on which Ribbon Communications has announced EOPS	April 17, 2018
Last Order Date: Date on which the affected products are no longer orderable	Not Applicable
Last Ship Date/Manufacturer's Discontinuance: Date on which the products can no longer be shipped from Ribbon Communications	Not Applicable
End of Support Life: Date in which the software can no longer be supported by Ribbon Communications	April 17, 2019

Major System	SBC 1K & 2K R5.x
Sub System	N/A
Hardware	N
Firmware	N
Software	Y
Plug-in	N
NEW PRODUCT CODE	N/A
NEW FIRMWARE CODE	N/A
OLD PRODUCT CODE	N/A
OLD FIRMWARE CODE	N/A
NEW CLEI CODE	N/A
OLD CLEI CODE	N/A
ASSOCIATED PRODUCTS	N/A
DRAWING NUMBER	N/A
REFERENCE DRAWINGS	N/A
CHANGE CLASSIFICATION	D
REASON FOR CLASS	EOPS Notice
REASON FOR CHANGE	End of Product Sale
DESCRIPTION OF CHANGE	End of Product Sale (EOPS) Notice
CHANGE VERIFICATION PROCEDURES	
SAFETY Y/N	N
FIRE NOTICE Y/N	N
SERVICE AFFECTING Y/N	N
TRANSMISSION AFFECTING Y/N	N
MAINTENANCE AFFECTING Y/N	Y
RELIABILITY AFFECTING Y/N	N
POWER AFFECTING Y/N	N
TRAFFIC AFFECTING Y/N	N
EFFECT OF CHANGE (*72 CHAR)	Software
MATERIAL AFFECTED	N/A
DOCUMENTATION AFFECTED (*72 CHAR)	N/A

VENDOR IMPLEMENTATION DATE MM/DD/YYYY (10 CHAR)	Tuesday, April 17, 2018
MODIFICATION COMPLETION DATE MM/DD/YYYY (10 CHAR)	N/A
MODIFICATION LOCATION (*72 CHAR)	N/A
TRIALED (F)IELD/(L)AB/(N)A (1 CHAR)	N/A

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