

PRODUCT AND SERVICES BULLETIN

End of Product Sale (EoPS) Announcement



ISSUED: June 24, 2019

Product End of Product Sale (EOPS) Notice of Release 6 Software for all SBC 1000, SBC 2000, & SBC SWe Lite Products

Summary

With the availability of Release 8.0, Ribbon Communications announces the End of Support of all Release 6 software on the SBC 1000 , SBC 2000 , & SBC SWe Lite products.

Customers are requested to upgrade to Release 7 or 8 (Release 8 is strongly preferred) to continue software support on the SBC 1000 and SBC 2000 product line.

Please note this notice does not apply to any other Ribbon Communications product beyond the SBC 1000, SBC 2000, & the SBC SWe Lite.

Product Codes No Longer Available

N/A. Ribbon Communications does not make SBC 1000, SBC 2000 or the SBC SWe Lite product software releases available as an orderable product code.

Ribbon Communications Product Life Cycle Dates:

The R6 End of Support is Effective as of June 30, 2020.

Ribbon Communications Product Life Cycle Dates:

Milestone	Date
End of Product Sale Announcement: Date on which Ribbon Communications has announced EOPS	June 30, 2019
Last Order Date: Date on which the affected products are no longer orderable	Not applicable
Last Ship Date/Manufacturer's Discontinuance: Date on which the products can no longer be shipped/acquired from Ribbon Communications	June 30, 2020
End of Support Life: Date in which the software can no longer be supported by Ribbon Communications	June 30, 2020