



ISSUED: April 15, 2019

SBC Core Release 7.0.x and 7.1.x End of Product Sale Notification

Ribbon Communications, Inc. ("Ribbon") is announcing the End of Product Sale (EoPS) and End of Support (EoS) dates for the release 7.0.x and 7.1.x software running on the Ribbon SBC 5100, 5110, 5200, 5210, SBC 7000 and SBC SWe products. Customers with active maintenance agreements are recommended to upgrade to SBC Core 7.2.x release software for continued support.

PRODUCT CODES NO LONGER AVAILABLE

There are no product codes specific to SBC 7.0.x and 7.1.x releases. Kindly continue to use latest software SKU for ordering new SBC appliances.

PRODUCT LIFE CYCLE DATES

Milestone	Date
End of Product Sale Announcement: Date on which Ribbon has announced EoPS.	April 15, 2019
End of Support: Date in which the product will no longer be supported by Ribbon	April 14, 2020

FREQUENTLY ASKED QUESTIONS

Frequently Asked Question	Answer
What action should be taken by customers?	Ribbon recommends that customers work with their Ribbon Account Manager(s) or Chanel Account Managers to upgrade to the latest SBC release 006.002.001 R001 or SBC 007.02.01 R000.
How long will R7.0.x and 7.1.x will be available for downloading?	R7.0.X and 7.1.X software will be available for downloading for all customers with active maintenance agreement until the End of Support (EoS) date.
Does this EoPS notification impact SBC R6.2.x or 7.2.x release?	No, SBC 6.2.x and SBC 7.2.x release are not affected by this EoPS notification. This notification is for SBC 7.0.X and 7.1.X releases.
Where can I find the details on Ribbons software support policy?	Kindly refer to end of product sale policy for details on Ribbon's software release cadence and support policy. https://ribboncommunications.com/sites/default/files/2018-02/Sonus-end-of-product-sale-policy-050717.pdf

RIBBON CONFIDENTIAL AND PROPRIETARY

This bulletin is subject to the existing customer purchase agreement between the parties which shall control in the event of conflict.

The above dates are for planning purposes only and Ribbon reserves the right to change with notice.