



ISSUED: March 9, 2020

### VNF Manager 18.x End of Product Sale Notification

Ribbon Communications, Inc. (“Ribbon”) is announcing the End of Product Sale (EoPS) and End of Support (EoS) dates for Release 18.x software for the Ribbon VNF Manager. This announcement includes Releases 18.1, 18.2 and 18.3.

#### PRODUCT CODES NO LONGER AVAILABLE

EoPS Product Code	Description	Replacement product Code	Description
320LB181	VNF Manager Base for Release 18.1	NFV-VNFM-BASE	New base license order code (release independent)
320LB182	VNF Manager Base for Release 18.2	NFV-VNFM-BASE	New base license order code (release independent)
320LB183	VNF Manager Base for Release 18.3	NFV-VNFM-BASE	New base license order code (release independent)
320FA002	VNF Manager RTM - 50 vCPU Bundle	NFV-VNFM-VNF-RTM	New per-VNF order code
320FA001	VNF Manager Base Geo Redundancy Upgrade	NFV-VNFM-GR-OPT	New GR order code

#### PRODUCT LIFE CYCLE DATES

Milestone	Date
End of Product Sale Announcement: Date on which Ribbon announced EoPS.	March 9, 2020
Last Quote Date: Date on which the affected product codes are no longer quotable.	NA
Last Order Date: Date on which the affected product codes are no longer orderable.	NA
Last Ship Date/Manufacturer’s Discontinuance: Date on which the affected product codes can no longer be shipped from Ribbon on new systems.	NA
End of Support: Date at which software support will no longer be offered by Ribbon	June 1, 2020

#### FREQUENTLY ASKED QUESTIONS

Frequently Asked Question	Answer
What action should be taken by customers?	If a Ribbon customer has deployed one of these releases, they should move to 19.2 or later.
Where can I find the details on Ribbons software support policy?	Kindly refer to end of product sale policy for details on Ribbon’s software release cadence and support policy.

	<a href="https://ribboncommunications.com/sites/default/files/2018-02/Sonus-end-of-product-sale-policy-050717.pdf">https://ribboncommunications.com/sites/default/files/2018-02/Sonus-end-of-product-sale-policy-050717.pdf</a>
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Note 1: There may be unique situations that affect the above dates for specific Ribbon customers with pre-existing, contractual commitments.

**RIBBON CONFIDENTIAL AND PROPRIETARY**

This bulletin is subject to the existing customer purchase agreement between the parties which shall control in the event of conflict.

The above dates are for planning purposes only and Ribbon reserves the right to change with notice.