# **TECHNICAL SUPPORT**



PRODUCT LIFECYCLE BULLETIN

# End of Product Sale – Multi Application Rack Mounted Server (MA-RMS)

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### **Background:**

This bulletin serves as the End of Product Sale notice for the Multi Application Rack Mounted Sever, MA-RMS and its associated components. Ribbon will cease sales of MA-RMS servers on **31**<sup>st</sup> **March 2023.** Customers can expect hardware support and software support for applications deployed on MA-RMS to be available until the End of RMA and R&D support date of **31**<sup>st</sup> **March 2026.** 

The Multi Application Rack Mounted Server (MA-RMS) was first introduced in **July 2017** to provide a seamless transition from end-of-life servers such as the HP Langley 3310 and Oracle (formerly Sun Microsystems) N240 and T5220 servers and to extend solution capacity as an add-on to existing Langley HT and/or IA-RMS systems. Please note, IA-RMS systems will move to End of RMA and R&D support on 28<sup>th</sup> Feb 2023.

## **Analysis:**

Sales of new MA-RMS servers will end on the **31**<sup>st</sup> **March 2023.** Customers can expect hardware support and software support for applications deployed on MA-RMS to be available until **31**<sup>st</sup> **March 2026.** 

Customers should note the following key lifecycle milestones regarding MA-RMS servers and be reminded on IA-RMS lifecycle milestones:

	Product Introduction	End Of Product Sale Notice	End of Product Sale	End of R&D (Software)	End Of RMA (Hardware)
IA-RMS	1-Nov-12	17-Jul-17	28-Feb-18	28-Feb-23	28-Feb-23
MA-RMS	17-Jul-17	25-Nov-22	31-Mar-23	31-Mar-26	31-Mar-26

This notice will apply to the following MA-RMS order codes:

Part #	Description		
GBRY41LA	SERVER, 2U, DUAL E5-2618V4, 128GB RAM, DUAL QUAD PORT COPPER NIC		
GBRY41LB	SERVER, 2U, DUAL E5-2658V4, 128GB RAM, DUAL QUAD SFP NIC, C20 AMC		
GBRY41LC	SERVER, 2U, DUAL E5-2658V4, 512GB RAM, QUAD SFP+ NIC		
GBRY41LD	SERVER, 2U, DUAL E5-2618V4, 64GB RAM, DUAL QUAD SFP NIC		
GBRY41LG	SERVER, 2U, DUAL E5-2695V4, 128GB RAM, QUAD SFP NIC, DUAL QUAD SFP+ NIC		
GBRY41LH	SERVER, 2U, DUAL E5-2618V4, 128GB RAM, DUAL QUAD PORT COPPER NIC, TDM		
GBRY41LJ	SERVER, 2U, DUAL E5-2658V4, 128GB RAM, DUAL QUAD SFP NIC, C20 AMC, TDM		
525-0051-161	DC Power Input Module, MA-RMS		
525-0052-161	AC Power Input Module, MA-RMS		
GBRY44GB	HARD DRIVE MODULE, 1.2TB SAS,10k RPM, 512e SECTOR, 12GB/S		
GBRY44GC	HARD DRIVE MODULE, 1.8TB SAS,10k RPM, 512e SECTOR, 12GB/S		
850-0187-161	KIT, MATING CONNECTOR, CRIMP, RMS		
850-0188-161	KIT, Mounting, IA-RMS to PTE2000		

All applications and solutions currently deployed on MA-RMS systems that continue to be provided by Ribbon are now available in virtualized or cloud native deployment models.

#### **Recommendations:**

Ribbon Communications leverages advanced technology and expertise to continuously innovate and evolve telecommunications technology. In this regard, Ribbon continues to invest in Virtualized Network Function (VNF) and Cloud technologies resulting in applications and solutions that are fully virtualized for deployment on Commercial off the shelf (COTS) servers and within various cloud environments. This product evolution translates to more choice, flexibility and cost savings for customers, and provides the capability to further transform existing customer networks to topologies that are fully virtualized.

Ribbon recommends that customers contact their Ribbon Account representative to discuss available options for new deployments, hardware migrations/upgrades to virtual or cloud native environments. These recommendations will be subject to considerations of the customer's network and current deployments.

#### Additional Information:

Please note, it is not the intent of this memorandum to supplant any contractual obligations. All valid contract requirements will be honored.

To review Ribbon's Product Lifecycle Policy, visit <a href="https://ribboncommunications.com/company/company-policies/policies/product-life-cycle-policy">https://ribboncommunications.com/company/company-policies/policies/product-life-cycle-policy</a>

# **Attachments:**

There are no attachments for this bulletin.

# **Products and Releases:**

The information in this bulletin is intended to be used with the following solutions/products and associated releases:

Product	Release	
Application Server	Applicable to all Releases	
Application Server on GENiUS	Applicable to all Releases	
C20 Call Session Controller (RMS)	Applicable to all Releases	
C3 Gateway Controller	Applicable to all Releases	
Converged Intelligent Messaging	Applicable to all Releases	
G6 Management Module (G6MM)	Applicable to all Releases	
G9 Converged Gateway	Applicable to all Releases	
General Media Server	Applicable to all Releases	
GENView Billing - Mediation	Applicable to all Releases	
GENView Manager	Applicable to all Releases	
GENView Manager - OneEMS	Applicable to all Releases	
GENView - Network Backup and Restore	Applicable to all Releases	
Intelligent Messaging Manager (IMM)	Applicable to all Releases	
Media Application Server (MAS)	Applicable to all Releases	
mG9K Element Manager	Applicable to all Releases	
Multiservice Data Manager (MDM)	Applicable to all Releases	
Provisioning and Portals - Portal Server	Applicable to all Releases	
Session Server Trunks (SST)	Applicable to all Releases	
Smart Office Client	Applicable to all Releases	

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