



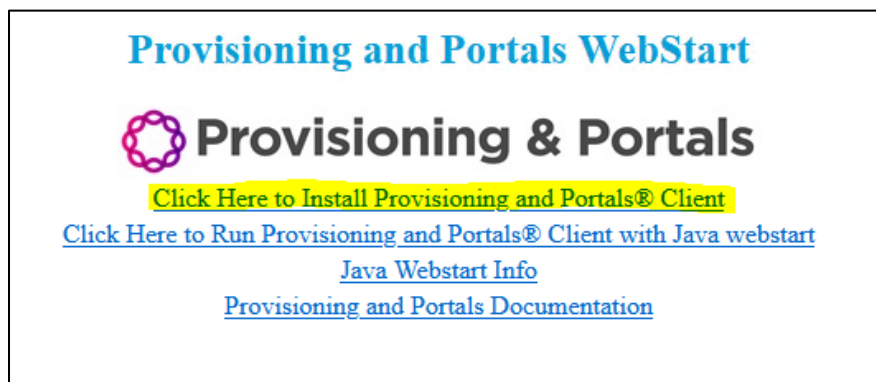
ISSUED: February 10, 2023

Provisioning and Portals Java 8 Web Start Administration Client End of Product Support Notification

Ribbon Communications, Inc. (“Ribbon”) is announcing the End of Support for the Java 8 Web Start Client on Provisioning & Portals Release 10.0 effective August 31, 2023.

In March 2018, Oracle announced it will not include Java Web Start in Java SE 11 and later. As a result, Release P&P 10.0 transitioned to a self-extracting/updating client installer with Java SE 11 in August 2021. To allow customers time to transition to the new client, Java 8 will continue to be available along with Java Web Start client until August 31, 2023.

After August 31, 2023, Java 8 along with Java Web Start client will be permanently discontinued and associated links removed from the Provisioning and Portals WebStart page. Access to the new client is available for download on the Provisioning and Portals WebStart page by clicking on the “Click Here to Install Provisioning and Portals Client” link as highlighted in the image below.



PRODUCT LIFE CYCLE DATES FOR P&P R10.0 Java 8 Web Start Client

Milestone	Date
End of Product Sale Announcement: Date on which Ribbon has announced EoPS	February 10, 2023
Last Quote Date: Date on which the affected product codes are no longer quotable	NA
Last Order Date: Date on which the affected product codes are no longer orderable	NA
Last Ship Date/Manufacturer’s Discontinuance: Date on which the affected product codes can no longer be shipped from Ribbon on new systems	NA
End of Support: Date on which the product will no longer be supported releases	August 31, 2023

FREQUENTLY ASKED QUESTIONS

Frequently Asked Question	Answer
What action should be taken by customers?	Ribbon recommends that current customers download, install and start using the Provisioning and Portals Client.
Where can I find the details on Ribbons software support policy?	Kindly refer to the end of product sale policy for details on Ribbon's software release cadence and support policy. https://ribboncommunications.com/company/company-policies/policies/product-life-cycle-policy

RIBBON CONFIDENTIAL AND PROPRIETARY

This bulletin is subject to the existing customer purchase agreement between the parties which shall control in the event of a conflict.

The above dates are for planning purposes only and Ribbon reserves the right to change them with notice.