# Ribbon SBC 1000/2000 V9.0.7 IOT Vodafone SIP Trunk: Interoperability Guide



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## Interoperable Vendors



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## **Document Overview**

This document outlines Avaya's configuration best practices involving Ribbon SBC 1000/2000 when deployed with Cisco Unified Communication Manager 12.5. This document also provides the configuration snapshot of the interoperability performed between Ribbon 1000/2000 and Cisco Unified Communication Manager 12.5.

## Scope

This document provides configuration best practices for deploying Ribbon's SBC 1000/2000 Cisco Unified Communication Manager 12.5. These are configuration best practices and customers may have unique needs and networks. Ribbon recommends that customers work with network design and deployment engineers to establish the network design which best meets their requirements.

## Non-Goals

This document is provided as a starting point to build the SBC configurations in consultation with network design and deployment engineers. It is not intended to provide detailed configurations that will meet the requirements of every customer.

## Audience

This technical document is intended for telecommunications engineers with the purpose of configuring the Ribbon 1000/2000 with the Cisco Unified Communication Manager 12.5.

Steps will require navigating the third-party product as well as the Ribbon product using graphical user interface (GUI) or command line interface (CLI). An understanding of the basic concepts of TCP/UDP/TLS, IP/Routing, and SIP/RTP/SRTP is needed to complete the configuration and any necessary troubleshooting.

## **Pre-Requisites**

The interoperability test described in this document requires no special licensing.

## Product and Device Details

	Equipment/Product	Software Version
Ribbon Communications	SBC 2000	V9.0.7
Third-Party Products	Cisco Unified Communication Manager	V12.5
	Cisco IP Communicator	V8.6.2.0
	MicroSIP	V3.20.7

## Network Topology Diagram

## **Deployment Topology**

The deployment topology diagram is depicted below.

Figure 1: Deployment Topology



## Section-A: SBC 1000/2000 Configuration

The following configuration steps provide an example of how to configure the Ribbon SBC 1000/2000 to interoperate with the Cisco Unified Communication Manager and Vodafone SIP Trunk:

- 1. SIP Profile
- 2. SIP Server
- 3. Media System
- 4. Media Profiles
- 5. Media List
- 6. Signaling Groups
- 7. Transformation
- 8. Call Routing Table

### 1. SIP Profile

SIP Profiles control how the Ribbon SBC 1000/2000 communicates with SIP devices. The profiles control important characteristics such as session timers, SIP Header customization, SIP timers, MIME payloads, and option tags.

Select Settings > SIP > SIP Profiles to access the SIP Profile screen.

The following figures show the default SIP profile used for this configuration of the Ribbon 1000/2000.

Figure 2: Vodafone SIP Profile

🐨 📋 🗌 Vodaphone SIP Profile	
Description Vodaphone SIP Profile	
Session Timer	MIME Payloads
Session Timer Disable 🗸	ELIN Identifier LOC  PIDF-LO Passthrough Enable  Unknown Subtype Passthrough Disable
Header Customization	Options Tags
FQDN in From Header       Disable         FQDN in Contact Header       Disable         Send Assert Header       Trusted Onl         SBC Edge Diagnostics Header       Enable         Trusted Interface       Enable         UA Header       Ribbon SBC Edge         Calling Info Source       RFC Standard         Diversion Header Selection       Last         Record Route Header       RFC 3261 Standard	100rel Supported V Path Not Present V Update Supported V
Timers	SDP Customization
Transport Timeout Timer         5000         ms [500032000]           Maximum Retransmissions         RFC Standa ▼           Redundancy Retry Timer         180000         ms [5000180000]	Send Number of Audio Channels       False         Connection Info in Media Section       True         Origin Field Username       SBC         default:       SBC         Session Name       VoipCall         VoipCall       VoipCall         Digit Transmission Preference       RFC 2833/Voice ▼         SDP Handling Preference       Legacy Audio/F ▼
Timer D 32000 ms (5000.640000)	
Timer B         32000 ms           Timer F         32000 ms           Timer H         32000 ms (64*Timer71)           Timer J         4000	

Figure 3: CUCM SIP Profile

* 📋 🗌 CUCM 12.0.1	
Session Timer	MIME Payloads
Session Timer Enable 🗸	ELIN Identifier LOC 🗸
Minimum Acceptable Timer 600 * secs (907200)	PIDF-LO Passthrough Enable
Offered Session Timer 3600 * secs (907200)	Unknown Subtype Passthrough Disable 🗙
Terminate On Refresh Failure False V	
Header Customization	Options Tags
FQDN in From Header Disable 🗸	100rel Supported 🗸
FQDN in Contact Header Disable 🗸	Path Not Presen: 🗸
Send Assert Header Trusted Onl 🗸	Timer Supported 🗙
SBC Edge Diagnostics Header Enable	Update Supported 🗙
Trusted Interface Enable 💙	
UA Header Ribbon SBC Edge	
Calling Info Source RFC Standard 🗸	
Diversion Header Selection Last 🗸	
Record Route Header RFC 3261 Standard 🗸	
Timers	SDP Customization
Transport Timeout Timer 5000 ms (500032000)	Send Number of Audio Channels False
Maximum Retransmissions RFC Standa 🗸	Connection Info in Media
Redundancy Retry Timer 180000 ms (5000180000)	Section Code
RFC Timers	Origin Field Osername SBC default: SBC
Timer T1 500 ms (100.10000)	Session Name VoipCall default:
Timer T2 4000 ms (1000_80000)(>= T1)	Digit Transmission Preference RFC 2833/Voice 🗸
Timer T4 5000 ms (1000100000)	SDP Handling Preference Legacy Audio/F 🗸
Timer D 32000 ms (5000640000)	
Timer B 32000 ms	
Timer F 32000 ms	
Timer H 32000 ms (64*TimerT1)	
Timer J 4000 ms (4000.640000)	

### 2. SIP Server

SIP Server Tables contain information about the SIP devices connected to the Ribbon SBC 1000/2000.

Select Settings > SIP > SIP Server Tables to access the SIP Server Tables screen.

The entries in the tables provide information about the IP addresses, ports, and protocols used to communicate with each SIP server. The entries also contain links to counters that are useful for troubleshooting, as shown in the following figures.

Figure 4: Vodafone SIP Servers

Server Host	Transport
Server Lookup IP/FQDN Priority 1 Host FQDN/IP X.X.X. * Host IP Version IPv4 Port 5060 * [165535] Protocol TCP *	Monitor None 🗸
Remote Authorization and Contacts	Connection Reuse
Remote Authorization Table       None       +         Contact Registrant Table       None       +         Session URI Validation       Liberal       •	Reuse     True       Sockets     4       Reuse Timeout     Forever
	Apply

	Server Host	Transport
Server Lookup Priority Host FQDN/IP Host IP Version Port Protocol	IP/FQDN 1 ✓ X.X.X.X IPv4 ✓ 5060 * [165535] TCP ✓ *	Monitor None 🗸
Rem	ote Authorization and Contacts	Connection Reuse
Remote Authoriz Contact Regis Session UR	ation Table None   trant Table None   Validation Liberal	ReuseTrueSockets4Reuse TimeoutForever
		Аррі

Figure 5: CUCM SIP Servers

	Server Host		Transport
Server Lookup IP/FQI Priority 1 Host FQDN/IP 10.35 Port 5060 Protocol UDP	DN .180.112 * * [165535]		Monitor None 🗸
Remote Au	thorization and Contacts		
Remote Authorization 7	Table None	:	
Session URI Valida	ation Liberal		

### 3. Media System

The Media System Configuration contains system-wide settings for the Media System. Configuring the media system means setting the number of RTP/RTCP port pairs and the starting port.

Select Settings > Media > Media System Configuration to access the Media System configuration screen.

d Music File			
Por	t Range	Music	on Hold
Start Port Number of Port Pairs Regular Call Media Port Range ICE Call Media Port Range	16384 * [102432767] 600 * [14800] 16384-17583 Not activated	Music on Hold Source Current Music File	File V Not Installed
Echo Canceller Type Option Echo Cancel NLP Option Send STUN Packets	Standard		

### 4. Media Profiles

Media Profiles specify the individual voice and fax compression codecs and their associated settings for inclusion into a Media List. Different codecs provide varying levels of compression, allowing the reduction of bandwidth requirements at the expense of voice quality.

#### Select Settings > Media > Media Profiles.

The following figures illustrate possible media profiles of the voice codecs used for the SBC 1000/2000. The examples are for reference only.

Figure 7: Vodafone Media Profile

Voice Codec Configuration		
Description	Vodaphone G711A	
Codec	G.711 A-Law 🗸	
Payload Size	20 🗸 ms	
Vo	bice Codec Configuration	
Vo	Dice Codec Configuration	
Vo Description Codec	Dice Codec Configuration Vodaphone G711U G.711 μ-Law Υ	
Vo Description Codec Payload Size	Dice Codec Configuration Vodaphone G711U G.711 μ-Law 20	

### Figure 8: CUCM Media Profile

Voice Codec Configuration			
Description Codec Payload Size	CUCM G711A G.711 A-Law 20	<ul> <li>✓</li> <li>✓</li> </ul>	)
Vo	ice Codec Confi	guration	
Description Codec Payload Size	СUCM G.711 U G.711 µ-Law 20	<ul> <li>✓</li> <li>✓ ms</li> </ul>	ן

## 5. Media List

The Media List shows the selected voice and fax compression codecs and their associated settings.

Select Settings > Media > Media List to access the Media List configuration screen.

Figure 9: Vodafone Media List

Description	Vodaphone Media	
Media Profiles List	Vodaphone G711A Vodaphone G711U	Up Down Add/Edit Remove
SDES-SRTP Profile	None	✓ Associated SIP SG Listen Ports should be TLS only.
DTLS-SRTP Profile	None	✓ +
Media DSCP	46	* [063]
RTCP Mode	RTCP	~
Dead Call Detection	Disabled	~
Silence Suppression	Enabled	~

Gain Control	Digit Relay
Receive Gain 0 [-14.,+6] dB	Digit (DTMF) Relay Type RFC 2833 V
Transmit Gain 0 [-14.,+6] dB	Digit Relay Payload Type 101 [96127]

Passthrough/Tone Detection	
Modem Passthrough	Enabled V
Fax Passthrough	Enabled 🗸
CNG Tone Detection	Disabled V
Fax Tone Detection	Enabled 🗸
DTMF Signal to Noise	0 [-3+6] dB
DTMF Minimum Level	-38 [-4814] dBm0

Figure 10: CUCM Media List

Description	CUCM Media List	
Media Profiles List	CUCM G711A CUCM G.711 U	Up Down Add/Edit Remove
SDES-SRTP Profile	None	← Associated SIP SG Listen Ports should be TLS only. 🕂
DTLS-SRTP Profile	None	✓ +
Media DSCP	40	* [063]
RTCP Mode	RTCP	~
Dead Call Detection	Disabled	~
Silence Suppression	Enabled	~
Gain	Control	Digit Relay
Gain 0 Receive Gain 0 Transmit Gain 0	Control [-14+6] dB [-14+6] dB	Digit Relay         Digit (DTMF) Relay Type       RFC 2833 ✓         Digit Relay Payload Type       101         [96127]
Gain 0 Receive Gain 0 Transmit Gain 0	Control [-14+6] dB [-14+6] dB	Digit Relay Digit (DTMF) Relay Type RFC 2833 V Digit Relay Payload Type 101 [96127]
Gain 0 Receive Gain 0 Transmit Gain 0	Control [-14+6] dB [-14+6] dB Passthrou	Digit Relay Digit (DTMF) Relay Type RFC 2833 V Digit Relay Payload Type 101 [96127]
Gain 0 Receive Gain 0 Transmit Gain 0 Modem Passthrough	Control [-14+6] dB [-14+6] dB Passthrou Enabled	Digit Relay Digit (DTMF) Relay Type RFC 2833 Digit Relay Payload Type 101 [96127] gh/Tone Detection
Gain 0 Receive Gain 0 Transmit Gain 0 Modem Passthrough Fax Passthrough	Control [-14+6] dB [-14+6] dB Passthrou Enabled Enabled	Digit Relay Digit (DTMF) Relay Type RFC 2833 V Digit Relay Payload Type 101 [96127]
Gain O Receive Gain 0 Transmit Gain 0 Modem Passthrough Fax Passthrough CNG Tone Detection	Control [-14+6] dB [-14+6] dB Passthrou Enabled Enabled Disabled V	Digit Relay Digit (DTMF) Relay Type RFC 2833 V Digit Relay Payload Type 101 [96127]
Gain ( Receive Gain 0 Transmit Gain 0 Modem Passthrough Fax Passthrough CNG Tone Detection Fax Tone Detection	Control [-14+6] dB [-14+6] dB Passthrou Enabled Disabled Enabled Enabled Control	Digit Relay Digit (DTMF) Relay Type RFC 2833 Digit Relay Payload Type 101 [96127] gh/Tone Detection
Gain C Receive Gain 0 Transmit Gain 0 Modem Passthrough Fax Passthrough CNG Tone Detection Fax Tone Detection DTMF Signal to Noise	Control [-14+6] dB [-14+6] dB Passthrou Enabled Disabled Enabled Control	Digit Relay         Digit (DTMF) Relay Type       RFC 2833 ▼         Digit Relay Payload Type       101         [96127]

## 6. Signaling Groups

Signaling Groups allow telephony channels to be grouped together for the purposes of routing and shared configurations. These groups are location where calls are routed to, as well as the location from which Call Routes are selected. Tone Tables and Action Sets are also selected here. In the case of SIP, Signaling Groups will specify protocol settings and links to server, media and mapping tables.

Select Settings > Signaling Groups to access the Signaling Groups configuration screens.

Figure 11: Vodafone Media Signaling Group

Description To/From Vorlandone	
Admin State Enabled V	
Service Status Up	
SIP Channels and Routing	Media Information
Action Set Table None 🗸 🕇	
Call Routing Table From Vodaphone 🗸 🕂	Supported DSP Add/Edit *
No. of Channels 60 * [1.,960]	Audio/Fax Modes Pirect Remove
SIP Profile Vodaphone SIP Profile 🗸 🕂	Supported Video (Application Disabled
SIP Mode Basic Call	Modes
Agent Type Back-to-Back User Agent 🗸	Media List ID Vodaphone Media 🗸 🕂
· · · · · · · · · · · · · · · · · · ·	
Interop Mode Standard 🗸	Play Ringback Auto on 180
SIP Server Table Vodaphone 🗸 🕇	Tone Table Default Tone Table 🗸 🔸
Load Balancing Round Robin	Play Congestion Tone Disable
Channel Hunting Most Idle 🗸	Early 183 Disable
Notify Lync CAC Profile Disable	Allow Refresh Enable
Challenge Request Disable	Music on Hold Disabled
Outbound Proxy IP/FQDN	RTCP Disable
Outbound Proxy Port 5060 [1.65535]	Media Codec Enable
No Channel Available Override 34: No Circuit/Channel Available 🗸	Latch
Call Setup Response Timer 255 [180750] secs	Manning Tables
Call Proceeding Timer 180 [24750] secs	wapping tables
QoE Reporting Disabled	SIP To 0.850 Override Table Default (RFC4497)
Use Register as Keep Alive Enable	
Forked Call Answered Too Soon Disable	Q.850 To SIP Override Table
	Pass-thru Peer SIP Response
	SIP IP Details
	Teams Local Media Optimization Disable
	Signaling/Media Source IP Ethernet 3 IP (192.168.199.39)
	Signaling DSCP 40 *[0.63]
	NAT Traversal
	ICE Support Disabled
	Static NAT - Outbound
	Outbound NAT Traversal None 🗸
	Static NAT - Inbound
	Detection Disabled V
Listen Ports	Federated IP/FQDN
Total 1 STD Listen Dart Row	Total 2 STD Forderated TD Rover
Port Protocol TLS Profile ID	IP/FQDN Netmask/Prefix
/ 5060 TCP N/A	255.255.255
	255.255.255.255

Figure 12: CUCM Media Signaling Group

Description (CUCM 12.5 Admin State Enabled Service Status Up	2	
:	SIP Channels and Routing	
Action Set Table Call Routing Table No. of Channels SIP Profile SIP Mode Agent Type	None            From 14.5            60         * [1960]           CUCM 12.0.1            Basic Call            Back-to-Back User Agent	Media Information       Supported Audio/Fax Modes     DSP Proxy Direct     Add/Edit     *       Supported Video/Application Modes     Disabled Modes     *     *       Media List ID     CUCM Media List     *     *
Interop Mode SIP Server Table Load Balancing Channel Hunting Notify Lync CAC Profile Challenge Request Outbound Proxy IP/FQDN Outbound Proxy Port No Channel Available Override	Standard       CUCM 12.05       Round Robin       Most Idle       Disable       Disable       0       5060       [1.65535]       34: No Circuit/Channel Available	Play Ringback       Auto on 180       ✓         Tone Table       Default Tone Table       ✓         Play Congestion Tone       Disable       ✓         Play Congestion Tone       Disable       ✓         Allow Refresh Spp       Enable       ✓         Music on Hold       Disabled       ✓         Multiplexing       Disable       ✓         Media Codec Latch       Enable       ✓
Call Setup Response Timer Call Proceeding Timer QoE Reporting Use Register as Keep Alive Forked Call Answered Too Soon	255       [180750] secs         180       [24750] secs         Disabled       V         Enable       V         Disable       V	Mapping Tables         SIP To Q.850 Override Table       Default (RFC4497)         Q.850 To SIP Override Table       Default (RFC4497)         Pass-thru Peer SIP Response Code       Enable
		Teams Local Media Optimization       Disable       ✓         Signaling/Media Source IP       Ethernet 2 IP (10.35.179.201)       ✓         Signaling DSCP       40       * (0.63)         NAT Traversal       ICE Support       Disabled         Static NAT - Outbound       ✓         Outbound NAT Traversal       None         Static NAT - Inbound       ✓         Detection       Disabled
	Listen Ports	Federated IP/FQDN

Listen Ports			Federated IP/FQDN		
+ I <b>x</b>	Total 2 SIP Listen I	Port Rows	+ I X	Total 1 SIP Federate	d IP Row
Port	Protocol	TLS Profile ID	IP/	FQDN	Netmask/Prefix
/ 🗍 5060	UDP	N/A	/ 🗌 10.3	35.180.112	255.255.255.255
/ 🗌 5060	тср	N/A			

### 7. Transformation

Transformation Tables facilitate the conversion of names, numbers and other fields when routing a call. For example, transformations can convert a public PSTN number into a private extension number, or into a SIP address (URI). Every entry in a Call Routing Table requires a Transformation Table. In addition, Transformation tables will be configurable as a reusable pool by Action Set Table.

Select **Settings > Transformation** to access the Transformation configuration screen.

Figure 13: Vodafone Media Transformation

Description Admin State Enabled Match Type Optional (Match One)	
Input Field Type Called Address/Number  Value \+(.*)	Output Field Type Called Address/Number Value 1
Description Admin State Enabled Match Type Optional (Match One)	
Input Field Type Calling Address/Number  Value \+(.*)	Output Field Type Calling Address/Number Value \1
Description Admin State Enabled Match Type Optional (Match One)	
Input Field	Output Field

Figure 14: CUCM Media Transformation

Description Admin State Enabled Match Type Optional (Match One)	
Input Field Type Called Address/Number  Value 113	Output Field Type Called Address/Number  Value 113
Description Admin State Enabled Match Type Optional (Match One)	
Input Field Type Called Address/Number Value (49\d*\$)	Output Field Type Called Address/Number Value +\1
Input Field Type Called Address/Number Value (49\d*\$) Description Admin State Enabled Match Type Optional (Match One)	Output Field Type Called Address/Number Value +\1

### 8. Call Routing Table

Call Routing allows calls to be carried between signaling groups, thus allowing calls to be carried between ports, and between protocols (like ISDN to SIP). Call Routing Tables define routes. The use of Call Routing Tables allows for the flexible configuration of calls to be carried, and also how the calls are translated. These tables are one of the central connection points of the system, linking Transformation Tables, Message translations, Cause Code Reroutes, Media Lists and the three types of Signaling Groups (ISDN, SIP and CAS).

Select Settings > Call Routing Table to access the Call Routing Table configuration screen.

Figure 15: Vodafone Media Call Routing

	Route Details
Descript Admin St Route Prior Call Prior Number/Name Transformation Ta Time of Day Restrict	ion to Cisco CUCM 12.5 ate Enabled ity 1 Normal From Vodaphone None +
	Destination Information
Destination Type Message Translation Table Cause Code Reroutes Cancel Others upon Forwarding Fork Call Destination Signaling Groups	Normal   None   None   Isabled   No   (SIP) CUCM 12.5   Up   Down   Add/Edit   Remove
Enable Maximum Call Duration	Disabled V

	Media	Quality of Service		
Audio/Fax Stream Mode Video/Application Stream Mode Media Transcoding Media List	DSP   Disabled  Enabled  Vodaphone Media	Quality Metrics Number of Calls Quality Metrics Time Before Retry Min. ASR Threshold Enable Min MOS Threshold Enable Max. R/T Delay Max. R/T Delay Enable Max. Jitter Max. Jitter	10       [1100]         10       [1-60] min.         0       % [0100]         Disabled ✔         Enabled ✔         65535       ms [165535]         Enabled ✔         3000       ms [13000]	

Figure 16: CUCM Media Call Routing

	Route	Detail	s	
Description	n to Vodaphone			
Admin State	e Enabled V			
Route Priority	y 1 🗸			
Call Priority	y Normal 🗸			
Number/Name Transformation Table	e From CUCM 14.5 🗸	+		
Time of Day Restriction	n None 🗸	•		
	Destination	Inforr	nation	
Destination Type	Normal 🗸	_		
Message Translation Table	None 🗸	+		
Cause Code Reroutes	None 🗸	+		
Cancel Others upon Forwarding	Disabled 🗸			
Fork Call	No 🗸			
Destination Signaling Groups	(SIP) To/From Vodaphone	C Ad Re	Up Down id/Edit *	
Enable Maximum Call Duration	Disabled 🗸			
M	ledia		Quality of Se	ervice
Audio/Fax Stream Mode	osp 🗸		Quality Metrics Number of Calls	10 [1100]
Video/Application Stream Mode D	isabled		Quality Metrics Time Before Retry	10 [1-60] min.
Media Transcoding	Enabled 🗸		Min. ASR Threshold	0 % [0100]
Media List	CUCM Media List 🗸 🔸		Enable Min MOS Threshold	Disabled 🗸
			Enable Max. R/T Delay	Disabled 🗸
			Enable Max. Jitter	Disabled 🗸

# Section-B: Cisco Unified Communication Manager 12.5 Configuration CUCM Configuration

The following new configurations are included in this section:

- 1. Security Profile
- 2. SIP Profile
- 3. SIP Trunk
- 4. Route Group
- 5. Route List
- 6. Route Pattern

## **1. Security Profile**

Select System > Security > SIP Trunk Security Profile

Figure 17: SIP Trunk Security Profile

Cisco Unified CM For Cisco Unified Communi	Administration cations Solutions
System 👻 Call Routing 👻 Media Resource	es 🔻 Advanced Features 👻 Device 💌 Application 👻 User Management 👻 Bulk Administration 👻 Help 👻
51P Trunk Security Profile Configura	tion
🗐 Save 🗙 Delete 🗋 Copy 😭	Reset 🥒 Apply Config 🕂 Add New
Status	
Status: Ready	
SIP Trunk Security Profile Information	on
Name*	Non Secure SIP Trunk Profile
Description	Non Secure SIP Trunk Profile authenticated by null String
Device Security Mode	Non Secure
Incoming Transport Type*	TCP+UDP T
Outgoing Transport Type	UDP T
Enable Digest Authentication	
Nonce Validity Time (mins)*	600
X.309 Subject Name	
Incoming Port*	5060
Enable Application level authorization	
Accept presence subscription	
Accept out-of-dialog refer**	
Accept unsolicited notification	
Accept replaces header	
Transmit security status	
Allow charging header	
SIP V.150 Outbound SDP Offer Filtering*	Use Default Filter
Save Delete Copy Reset A	pply Config Add New

## 2. SIP Profile

Select Device > Device Settings > SIP Profile

Figure 18: SIP Profile

cisco	Cisco Unified CM A For Cisco Unified Communicati	dministration ons Solutions					
System 👻	Call Routing   Media Resources	Advanced Features - D	evice - Application -	User Manageme	ent 👻 Bulk Administration 👻	Help 👻	
SIP Profile	e Configuration						
Save	X Delete 🗋 Copy 🎦 Res	et 🥒 Apply Config 🕂	Add New				
Status —							
(i) Statu	is: Ready						
	P devices using this profile must be	e restarted before any char	ges will take affect				
	a defices doing this prome mast st		geo min cance anread				
SIP Profil	le Information						
Name*		SIP OPTIONS Profile					
Description	n	Default SIP Profile					
Default MT	TP Telephony Event Payload Type*	101					
Early Offer	r for G.Clear Calls*	Disabled		Y			
User-Agen	t and Server header information $^{st}$	Send Unified CM Version I	nformation as User-Age	r V			
Version in	User Agent and Server Header*	Major And Minor		V			
Dial String	] Interpretation *	Phone number consists of	characters 0-9, *, #, a	n 🔻			
Confidenti	al Access Level Headers*	Disabled		¥			
🔲 Redired	ct by Application						
Disable	e Early Media on 180						
🗌 Outgoi	ng T.38 INVITE include audio mline						
🗌 Offer v	alid IP and Send/Receive mode onl	y for T.38 Fax Relay					
🔲 Use Fu	Ily Qualified Domain Name in SIP R	lequests					
Assure	d Services SIP conformance						
Enable	External QoS**						
SDP Inf	ormation						
SDP Ses	sion-level Bandwidth Modifier for Ea	arly Offer and Re-invites* [	TIAS and AS		¥		
SDP Tran	nsparency Profile	[	Pass all unknown SDP a	attributes	¥		
Accept A	udio Codec Preferences in Received	i Offer*	Default		¥		
Requi	ire SDP Inactive Exchange for Mid-	Call Media Change					
Allow	RR/RS bandwidth modifier (RFC 3	556)					

Figure 19: SIP Profile1

Cisco Unified CM A For Cisco Unified Communicat	dministration ions Solutions		
System - Call Routing - Media Resources	✓ Advanced Features	User Managem	ent ▼ Bulk Administration ▼ Help ▼
SIP Profile Configuration			
🔚 Save 🗶 Delete 🗋 Copy 資 Re	eset 🥖 Apply Config 🛟 Add New		
- Parameters used in Phone			
Timer Invite Expires (seconds)*	180		
Timer Register Delta (seconds)*	5		
Timer Register Expires (seconds)*	3600		
Timer T1 (msec)*	500		
Timer T2 (msec)*	4000		
Retry INVITE*			
Retry Non-INVITE*	10		
Media Port Ranges			
······	Common Port Range for Audio and Video		
Start Media Port*	Separate Port Ranges for Audio and Video		1
Stop Media Port*	32766		
DSCP for Audio Calls	Use System Default	T	
DSCP for Video Calls	Use System Default	T	
DSCP for Audio Portion of Video Calls	Use System Default	<b>T</b>	
DSCP for TelePresence Calls	Use System Default	T	
DSCP for Audio Portion of TelePresence Calls	Use System Default	T	
Call Pickup URI*	x-cisco-serviceuri-pickup		
Call Pickup Group Other URI*	x-cisco-serviceuri-opickup		
Call Pickup Group URI*	x-cisco-serviceuri-gpickup		
Meet Me Service URI*	x-cisco-serviceuri-meetme		
User Info*	None	T	
DTMF DB Level*	Nominal	T	
Call Hold Ring Back*	Off	•	
Anonymous Call Block*	Off	T	
Caller ID Blocking*	Off	T	
Do Not Disturb Control*	User	V	
Telnet Level for 7940 and 7960*	Disabled	Y	
Resource Priority Namespace	< None >	¥	
Timer Keep Alive Expires (seconds)*	120		
Timer Subscribe Expires (seconds)*	120		
Timer Subscribe Delta (seconds)*	5		

Figure 20: SIP Profile2

Cisco Unified CM Ad For Cisco Unified Communication	ministration ns Solutions
System ▼ Call Routing ▼ Media Resources ▼	Advanced Features
SIP Profile Configuration	
🔜 Save 🗶 Delete 🗋 Copy 鞈 Rese	t 🖉 Apply Config 🕂 Add New
Maximum Redirections* 7	0
Off Hook To First Digit Timer (milliseconds)* $\begin{bmatrix} - & - & - & - \\ 1 & - & - & - \end{bmatrix}$	5000
Call Forward URI*	-cisco-serviceuri-cfwdall
Speed Dial (Abbreviated Dial) URI*	-cisco-serviceuri-abbrdial
Conference Join Enabled	
RFC 2543 Hold	
Semi Attended Transfer	
Enable VAD	
Stutter Message Waiting	
MLPP User Authorization	
Normalization Covint	
	<b>V</b>
Enable Trace	Dependen Value
1	
Incoming Requests FROM URI Settings-	
Caller ID DN	
Caller Name	
-Trunk Specific Configuration	
Reroute Incoming Request to new Trunk based	on* Never T
Resource Priority Namespace List	< None > 🔻
SIP Rel1XX Options*	Disabled 🔻
Video Call Traffic Class*	Mixed <b>V</b>
Calling Line Identification Presentation *	Default 🔻
Session Refresh Method*	Invite
Early Offer support for voice and video calls*	Disabled (Default value)
Enable ANAT	
Deliver Conference Bridge Identifier	
Allow Passthrough of Configured Line Devic	e Caller Information
Reject Anonymous Incoming Calls	

Figure 21: SIP Profile3

Cisco Unified CM Administration For Cisco Unified Communications Solutions					
System - Call Routing - Media Resources - Adv	anced Features 👻 D	Device - Application -	User Management 👻	Bulk Administration 👻	Help 👻
SIP Profile Configuration					
Save 🗶 Delete 🗋 Copy 資 Reset 👍	🖉 Apply Config 🕂	Add New			
Reroute Incoming Request to new Trunk based on*	Never		T		
Resource Priority Namespace List	< None >		¥		
SIP Rel1XX Options*	Disabled		T		
Video Call Traffic Class*	Mixed		¥		
Calling Line Identification Presentation*	Default		¥		
Session Refresh Method *	Invite		¥		
Early Offer support for voice and video calls*	Disabled (Default v	value)	¥		
Enable ANAT					
Deliver Conference Bridge Identifier					
Allow Passthrough of Configured Line Device Ca	ller Information				
Reject Anonymous Incoming Calls					
Reject Anonymous Outgoing Calls					
Send ILS Learned Destination Route String					
Connect Inbound Call before Plaving Oueuing A	nnouncement				
SIP OPTIONS Ping					
Fnable OPTIONS Ping to monitor destination s	tatus for Trunks with	Service Type "None (De	fault)"		
Ping Interval for In-service and Partially In-servic	e Trunks (seconds)*	60	,		
Ping Interval for Out-of-service Trunks (seconds)	*	120			
Ping Retry Timer (milliseconds)*		500			
Ping Retry Count*		6			
		•			
SDP Information					
Send send-receive SDP in mid-call INVITE					
Allow Presentation Sharing using BFCP					
Allow iX Application Media					
Allow multiple codecs in answer SDP					
Save Delete Copy Reset Apply Config	g Add New				
0					

## 3. SIP Trunk

### Select Device > Trunk > Add New

Figure	22:	SIP	Trunk
riguic	<u> </u>	011	TIUIII

i) Status: Ready SIP Trunk Status
SIP Trunk Status
SIP IFURK Status
Service Status: Full Service
Duration. Inne In Pair Service. U day 23 hours 14 hinnates
Device Information
Product: SIP Trunk
Device Protocol: SIP
Trunk Service Type None(Default)
Device Name* SBC_Rewa
Description SBC_Rewa
Device Pool* 711_DP ~
Common Device Configuration < None > <
Call Classification* Use System Default 🗸
Media Resource Group List <a></a>
Location* Hub_None ~
AAR Group < < None > <
Tunneled Protocol*
QSIG Variant* No Changes
ASN.1 ROSE OID Encoding* No Changes
Packet Capture Mode* None 🗸
Packet Capture Duration
Media Termination Point Required
Retry Video Call as Audio
Path Replacement Support
Transmit UTF-8 for Calling Party Name

### Figure 23: SIP Trunk 1

-		
Transmit UTF-8 Names in QSIG APDU		
Unattended Port		
SRTP Allowed - When this flag is checked, Encrypted TLS needs to	be configured in the network to provide end	to end security. Failure to do so will expose keys and other information.
Consider Traffic on This Trunk Secure*	When using both sRTP and TLS	$\checkmark$
Route Class Signaling Enabled*	Default	×
Use Trusted Relay Point*	Default	~
PSTN Access		
Run On All Active Unified CM Nodes		
- Intercompany Media Engine (IME)		
C 164 Transformation Profile		
E.104 Hansionhadon Prome	\$	
- MLPP and Confidential Access Level Information		
MLPP Domain < None >	~	
Confidential Access Mode < None >	~	
Confidential Access Level < None >	~	
- Call Pouting Information		
Remote-Party-Id		
Asserted-Identity		
Asserted-Type Default	~	
SIP Privacy* Default	~	
Trust Received Identity* Trust All (Default)	~	
Inbound Calls		
Significant Digits* All	~	
Connected Line ID Presentation* Default	~	
Connected Name Presentation* Default	~	
Calling Search Space < None >	~	

### Figure 24: SIP Trunk 2

AAR Calling Search Space	< None > 🗸			
Prefix DN				
C Redirecting Diversion Header	Delivery - Inbound			
Incoming Calling Party Setti	ngs			
If the administrator sets the p	refix to Default this indicates call processing will use pref	ix at the next level setting (Device	Pool/Service Parameter). Otherwise, the value configured is used as the prefix unless t	he field is empty in which case there is no prefix assigned.
		Clear I	Prefix Settings Default Prefix Settings	
Number Type	Prefix	Strip Digits	Calling Search Space	Use Device Pool CSS
Incoming Number	Default	0	< None >	
Incoming Called Party Settin	ngs			
If the administrator sets the p	refix to Default this indicates call processing will use pref	ix at the next level setting (Device	Pool/Service Parameter). Otherwise, the value configured is used as the prefix unless t	he field is empty in which case there is no prefix assigned.
		Clear I	Prefix Settings Default Prefix Settings	
Number Type	Prefix	Strip Digits	Calling Search Space	Use Device Pool CSS
Incoming Number	Default	0	< None >	
Connected Party Settings				
Connected Party Transformation	CSS < None >	~		
Use Device Pool Connected I	Party Transformation CSS			
- Outhourd Calls				
Called Party Transformation CEE	- New c			
Called Party transformation Coo	< None >	•		
Calling Party Transformation CSS	ransionnation CSS	×		
Use Device Pool Calling Party	Transformation CSS			
Calling Party Selection*	Originator	~		
Calling Line ID Presentation*	Default	~		

### Figure 25: SIP Trunk 3

1								
Calling Name Presentation*	Default		~					
Calling and Connected Party Info Forma	t* Deliver DN only in c	connected party	~					
Redirecting Diversion Header Deliver	ry - Outbound							
Redirecting Party Transformation CSS	< None >		<b>v</b>					
Use Device Pool Redirecting Party Tr	ansformation CSS							
Presentation Information								
Anonymous Presentation								
Presentation Number								
Presentation Name								
Send Presentation Name and Num	ber only in the FROM he	sader and not in the other ider	tity headers					
	,		,					
ESIP Information								
- SIP Information								
SIP Information								
Destination     Destination     Destination Address is an SRV								
SIP Information     Destination     Destination Address is an SRV     Destination Address is an SRV	dress	Destination A	ddress IPv6	Destination Port	Status	Status Reason	Duration	
- SIP Information Destination Destination Address is an SRV 1* 10.35.179.201	dress	Destination A	ddress IPv6	Destination Port	Status up	Status Reason	Duration Time Up: 0 day 23 hours 14 minutes 😥 🗐	
SPE Information     Destination Address is an SRV     Preferred Originating Codec*	dress 711ulaw	Destination /	ddress IPv6	Destination Port	Status up	Status Reason	Duration Time Up: 0 day 23 hours 14 minutes 🔃 🖃	
SPE Information     Destination     Destination Address is an SRV     Destination Address is an SRV     I* [10.35.179.201     MTP Preferred Originating Codec*     BLF Presence Group*	dress 711ulaw [Standard Presence gr	Destination A	ddress IPv6	Destination Port	Status Up	Status Reason	Daration Time Up: 0 day 23 hours 14 minutes 🗎 🖻	
SIP Information     Destination     Destination Address is an SRV     Destination Address is an SRV     Destination Add     * 10.35.179.201     MTP Prefered Originating Codec*     BLF Presence Group*     SIP Trunk Security Profile*	dress 711ulaw Standard Presence gr Non Secure SIP Trunk	Destination /	ddress IPv6	Destination Port	Status up	Status Reason	Duration Time Up: 0 day 23 hours 14 minutes 🕑 🗔	
SIP Information     Destination     Destination Address is an SRV     Destination Address is an SRV     Destination Add     10.25.179.201     MTP Prefered Originating Codec*     BLF Presence Group*     SIP Trunk Security Profile*     Rerouting Calling Search Space	dress 711ulaw Standard Presence gr Non Secure SIP Trunk < None >	Destination /	ddress IPv6	Destination Port	Status up	Status Reason	Duration Time Up: 0 day 23 hours 14 minutes 😢 🗐	
SIP Information     Destination Address is an SRV     Destination Address is an SRV     1' 10.35.179.201     HTP Preferred Originating Codec*     BLF Presence Group*     DIP Trunk Security Profile*     Rerouting Calling Search Space     Out-of-Dialog Refer Calling Search Space	dress       711ulaw       Standard Presence grr       Non Secure SIP Trunk       < None >       < None >	Destination /	ddress IPv6	Destination Port	Status up	Status Reason	Duration Time Up: 0 day 23 hours 14 minutes 🕒 🕒	
SIP Information     Destination Address is an SRV     Destination Address is an SRV     Destination Add     " 10.35.179.201     MTP Preferred Originating Codec"     BLF Presence Group*     SIP Trunk Security Profile*     Rerouting Calling Search Space     Out-OF-Dialog Refer Calling Search Space     Out-OF-Dialog Refer Calling Search Space	dress 711ulaw Standard Presence gr Non Secure SIP Trunk < None > < ( None > < ( None >	Destination #	ddress IPv6	Destination Port	Status up	Status Reason	Duration Time Up: 0 day 23 hours 14 minutes 😢 📼	
SIP Information  Destination Address is an SRV  Destination Address is an SRV  1* [10.35.179.201  HTP Preferred Originating Codec*  BIE Presence Coop®  SIP Trunk Security Profile* Rerouting Calling Search Space Out-of-Dialog Refer Calling Search Space SUBSCRUE Calling Search Space SUBSCRUE Calling Search Space SUBSCRUE Calling Search Space	dress 211ulaw Standard Presence gr Kons Secure SIP Trunk < None > < None > < None > SIP OPTIONS Profile	Destination / oup Profile	ddress IPv6	Destination Port	Status up	Status Reason	Duration Time Up: 0 day 23 hours 14 minutes 🕑 🗐	
SIP Information     Destination Address is an SRV     Destination Address is an SRV     Destination Address is an SRV     The State S	711ulaw Standard Presence gr Non Secure SIP Trunk < None > < None > SIP OPTIONS Profile No Preference	Destination /	ddress IPv6	Destination Port	Status up	Status Reason	Duration Time Up: 0 day 23 hours 14 minutes 🕑 🖃	

### Figure 26: SIP Trunk 4

Normalization Script
Normalization Script C None > V
Enable Trace
Parameter Name Parameter Value
L Recrding Information
None
O This trunk connects to a recording-enabled gateway
<ul> <li>This trunk connects to other dusters with recording-enabled gateways</li> </ul>
- Geolocation Configuration
Geolocation < None >
Geolocation Filter   < None >
Send Geolocation Information

## 4. Route Group

Select Call Routing > Route/Hunt > Route Group > Add New

Figure 27: Route Group

Route Group Configu	ation
Save 🗙 Delete	Add New
Status	
i Status: Ready	
- Route Group Informa	tion
Route Group Name*	Rewa SBC
Distribution Algorithm*	Circular V
– Route Group Member	Information
Find Devices to Add	to Route Group
Device Name contains	Find
Available Devices**	CUBE CharterSpectrum
	EM2900 OrangeSBCLite
Port(s)	
1010(0)	Add to Route Group
Current Route Grou	p Members
Selected Devices (ord	ered by priority)* [SBC Rewa (All Ports)
	Reverse Order of Selected Devices
	★★
Removed Devices***	
	Y
- Route Group Member	s
SBC Rewa	

## 5. Route List

Select Call Routing > Route/Hunt > Route List > Add New

### Figure 28: Route List

Route List Configuration
🔚 Save 🗶 Delete 🗋 Copy 省 Reset 🥒 Apply Config 🕂 Add New
_ Status-
i Status: Ready
Route List Information
Registration: Registered with Cisco Unified Communications Manager 10.35.180.112
IP-4 Address: 10.35.180.112
Device is trusted
Name* Rewa_SBC
Description
Cisco Unified Communications Manager Group* UCM_UCMG 🗸
Enable this Route List (change effective on Save; no reset required)
Run On All Active Unified CM Nodes
Route List Member Information
Selected Groups** Rewa_SBC
✓ Add Poute Group
Removed Groups***
· · · · · · · · · · · · · · · · · · ·
Route List Details
Rewa SBC
Save Delete Copy Reset Apply Config Add New

### 6. Route Pattern

Select Call Routing > Route/Hunt > Route Pattern > Add New

Figure 29: Route Pattern

Route Pattern Configuration			
Save 🗙 Delete 🕒 Copy 🕂 Add N	lew		
Status			
i Status: Ready			
Pattern Definition			
Route Pattern*	49		
Route Partition	< None >	~	
Description			
Numbering Plan	Not Selected	~	
Route Filter		~	
MLPP Precedence*	Default	~	
Apply Call Blocking Percentage		•	
Resource Priority Namespace Network Domain			
Route Class*		• •	
Gateway/Route List*	Dewa SBC	• •	(Edit)
Route Option		•	( <u></u> )
totte option	Route this pattern		
	O Block this pattern No Error	~	
Call Classification * OffNet	<b>~</b>		
External Call Control Profile < None >	~		
🗌 Allow Device Override 🗹 Provide Outside [	Dial Tone 🗌 Allow Overlap Sending 🗌 Ur	gent Priority	
Require Forced Authorization Code			
Authorization Level* 0			
Require Client Matter Code			
Calling Party Transformations			
Use Calling Party's External Phone Number	Mask		
Prefix Digits (Outgoing Calls)			
Calling Line ID Presentation* Default	~		
Calling Name Presentation* Default	~		
Calling Party Number Type* Cisco CallMana	ger 🗸 🗸		
Calling Party Numbering Plan* Cisco CallMana	ger 🗸 🗸		
Connected Party Transformations			
Connected Line ID Presentation* Default	×		
Deraun	•		
Called Party Transformations			
Called Party Transform Mask	~		
Prefix Digits (Outgoing Calls)			
Called Party Number Type* Cisco CallManager	~		
Called Party Numbering Plan* Cisco CallManager	~		
ISDN Network-Specific Facilities Information Element			
Network Service Protocol Not Selected	~		
Carrier Identification Code			
Network Service Service P	arameter Name	Service Parameter Val	ue
Not Selected V < Not Ex	ISE >		
Save Delete Copy Add New			

## Supplementary Services and Features Coverage

The following checklist identifies the set of supplementary services/features supported through the configuration defined in this Interoperability document.

Sr.	Supplementary Services/Features	Supported	
No.			

1.1	Outgoing call CLIP	✓
1.2	Incoming call CLIP	✓
1.3	Emergency call 113 (Vodafone emergency number) CLIP	✓
1.4	Outgoing existing call: A hangs up	✓
1.5	Outgoing existing call: B hangs up	✓
1.6	Incoming existing call: A hangs up	✓
1.7	Incoming existing call: B hangs up	✓
1.8	Outgoing call: B rejects	✓
1.9	Outgoing call: B does not answer	✓
1.10	Outgoing call: B busy	✓
1.11	Outgoing call: B DND	✓
1.12	Outgoing call: A hangs up	✓
1.13	Incoming call: B rejects	✓
1.14	Incoming call: B does not answer	✓
1.15	Incoming call: B busy	✓
1.16	Incoming call: B DND	✓
1.17	Incoming call: A hangs up	$\checkmark$
1.18	Outgoing call: A puts B on hold	$\checkmark$
1.19	Outgoing call: A retrieves B	✓
1.20	Outgoing call: B puts A on hold	✓
1.21	Outgoing call: B retrieves A	✓
1.22	Incoming call: A puts B on hold	$\checkmark$
1.23	Incoming call: A retrieves B	✓
1.24	Incoming call: B puts A on hold	✓
1.25	Incoming call: B retrieves A	$\checkmark$
1.26	Call forwarding	$\checkmark$
1.27	Conference Call	$\checkmark$
1.28	Outgoing call CLIR	$\checkmark$
1.29	Incoming call CLIR	$\checkmark$
1.30	Emergency call 113 (Vodafone emergency number) CLIR	✓
1.31	Outgoing call CLIP No Screening	✓
1.32	Emergency 113 (Vodafone emergency number) CLIP No Sceening	✓

1.33	DTMF outgoing call: from A to B	$\checkmark$
1.34	DTMF outgoing call: from B to A	$\checkmark$
1.35	DTMF incoming call: from A to B	$\checkmark$
1.36	DTMF incoming call: from B to A	$\checkmark$
1.37	COLP No Screening	$\checkmark$
1.39	COLR	$\checkmark$

#### Legend



## Caveats

The following items should be noted in relation to this Interop document. These are either limitations, untested elements, or useful information pertaining to the Interoperability.

Not Caveats.

## **Support**

For any support related queries about this guide, please contact your local Ribbon representative, or use the details below:

- Sales and Support: 1-833-742-2661
- Other Queries: 1-877-412-8867
- · Website: https://ribboncommunications.com/about-us

## References

For detailed information about Ribbon products & solutions, please visit:

https://ribboncommunications.com/products

## Conclusion

This Interoperability document describes a successful configuration and interop involving Ribbon SBC 1000/2000 and Cisco Unified Communication Manager 12.5.

All features and capabilities tested are detailed within this document. Any limitations, notes or observations are also recorded to provide the reader with an accurate understanding of what has been covered, and what has not.

Configuration guidance is provided to enable the reader to replicate the same base setup - there may be additional configuration changes required that are specific to the exact deployment environment.

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