

ISSUED: March 7, 2025



## End of Product Sale Notice for the Session Border Controller 2000 - SBC 2000

Ribbon Communications, Inc. (“Ribbon”) introduced the Edge 8000 family in 2023 and continues to modernize its edge portfolio by delivering new edge appliances that offer higher performance SBC capabilities, advanced 10G routing functionality, and broader gateway services.

As part of this edge platform evolution, Ribbon is announcing the End of Product Sale (EoPS) of the Session Border Controller 2000 – SBC 2000. Please review the Product Life Cycle dates below for specific milestones. There should be ample time to fulfill existing orders. All future SBC 2000 system opportunities should be directed to the Edge 8000 portfolio, including the recently released Edge 8500, which offers expanded gateway scalability, including higher analog capacity as compared to the SBC 2000.

SBC 2000 software features and licenses (typically used to expand existing deployments) are not affected by this notice and remain available for purchase. It should be noted that the SBC 1000 is not affected by this announcement. Furthermore, this announcement does not affect SBC 2000 system sales to U.S. Federal customers. Those customers can continue to purchase packaged Federal Edge systems.

This End of Product Sale Notice is designed to give Partners and customers advanced notice to assure that upcoming opportunities or purchases are not negatively impacted. Deployed customers will continue to receive RibbonCare support and have the opportunity to expand their existing SBC 2000 systems with software features and add-on licenses. Please review the Product Life Cycle table below to see the End of RMA Support dates for this solution.

Partners and customers should review Ribbon’s next generation Edge 8000 platform that includes a state-of-the-art, security-hardened platform/OS, a large variety of digital and analog gateway ports, and Ribbon’s best-in-class SBC SWe Edge session border controller. The Edge 8000’s SBC SWe Edge software delivers higher calls per second and far greater session capacity than the existing SBC 2000. Edge 8000 capabilities are built on top of a highly extensible and modern Linux-based Operating System (OS) that leverages virtualization and Intel’s DPDK technology to deliver secure, wire speed throughput. The platform also leverages industry-hardened routing technology from 6WIND and FRRouting (FRR). Complete Edge 8000 partner and sales training is available through Ribbon Academy, sign-up for classes today.

SUGGESTED REPLACEMENT PRODUCTS/SKUs	
EOPS PLATFORM	REPLACEMENT
Session Border Controller 2000	Edge 8100/8300/8500

PRODUCT LIFE CYCLE DATES	
Milestone	Date
<b>End of Product Sale (EoPS) Announcement:</b> Date on which Ribbon has announced EoPS.	7 March 2025
<b>Last Quote Date:</b> Date on which the affected product codes are no longer available for quoting.	30 June 2025
<b>End of Product Availability:</b> Date on which the affected product codes are no longer orderable.	30 September 2025
<b>End of Product Delivery:</b> Date on which the affected product codes can no longer be shipped.	15 November 2025
<b>End of RMA Support:</b> Date on which all levels of RibbonCare HW support are no longer available for purchase for the affected product. Ribbon intends to provide RibbonCare HW support services for at least 5 years from the End of Product sale announcement. After the EORMA date, Ribbon may offer Best Effort RibbonCare Return for Repair support limited by repair parts inventory and/or Technical Support.	28 February 2030

Table notes:

1. The above dates are for planning purposes only and Ribbon reserves the right to change them with notice.
2. In the event this bulletin conflicts with your existing Ribbon purchase agreement, your purchase agreement shall control and take precedence.

FREQUENTLY ASKED QUESTIONS	
Frequently Asked Question	Answer
<b>What does the Edge 8000 provide beyond the SBC 2000 functionality?</b>	The modern, modular Edge 8000 architecture inherently enables expansion to new applications, 10Gbps scale and superior session performance, improving service provider profitability and experience in the operations, planning, and support of their networks. Learn more about the Edge 8000 <a href="#">here</a> .
<b>Where can I find the details on Ribbon’s hardware support policy?</b>	Ribbon’s product lifecycle policy is available <a href="#">here</a> .

**PRODUCT CODES NO LONGER AVAILABLE AFTER LAST QUOTE DATE**

<b>Product Code</b>	<b>Description of EOL SKU</b>
<b>SBC-2K-R-1</b>	REVISED SBC 2000 W/ 1 DSP. SIP:SIP LICENSABLE
<b>SBC-2K-R-2</b>	REVISED SBC 2000 W/ 2 DSPS. SIP:SIP LICENSABLE
<b>SBC-2K-R-4</b>	REVISED SBC 2000 W/ 4 DSPS. SIP:SIP LICENSABLE
<b>SBC-2K-R-6</b>	REVISED SBC 2000 W/ 6 DSPS. SIP:SIP LICENSABLE
<b>SBC-2K-R-S-1</b>	REVISED SBC 2000 W/ 1 DSP, LATE GEN ASM. SIP:SIP, SFB & TEAMS SBA LICENSABLE
<b>SBC-2K-R-S-2</b>	REVISED SBC 2000 W/ 2 DSPS, LATE GEN ASM. SIP:SIP, SFB & TEAMS SBA LICENSABLE
<b>SBC-2K-R-S-4</b>	REVISED SBC 2000 W/ 4 DSPS, LATE GEN ASM. SIP:SIP, SFB & TEAMS SBA LICENSABLE
<b>SBC-2K-R-S-6</b>	REVISED SBC 2000 W/ 6 DSPS, LATE GEN ASM. SIP:SIP, SFB & TEAMS SBA LICENSABLE
<b>SBC-2K-R-1-CL</b>	SBC 2000 W/ 1 DSP, CLOUD LINK W/CCE. SIP:SIP LICENSABLE
<b>SBC-2K-R-2-CL</b>	SBC 2000 W/ 2 DSPS, CLOUD LINK W/CCE. SIP:SIP LICENSABLE
<b>SBC-2K-R-3-CL</b>	SBC 2000 W/ 3 DSPS, CLOUD LINK W/CCE. SIP:SIP LICENSABLE
<b>SBC-2K-CRD-T1E1</b>	SBC2000 T1/E1 MODULE W/ 1 T1/E1. LICENSABLE GROWTH TO 8 T1/E1
<b>SBC-2K-CAB-24FXS</b>	TELCO MODULE, 24 FXS PORT CABLE
<b>SBC-2K-CRD-24FXS</b>	TELCO MODULE, 24 FXS PORTS
<b>SBC-2K-PSU-AC</b>	SBC2000 AC POWER SUPPLY
<b>SBC-2K-PSU-AC-R2</b>	SBC2000 AC POWER SUPPLY R2
<b>BLANK-USB</b>	GENERAL PURPOSE USB DRIVE FOR RIBBON PRODUCTS, 16 GB, USB 2.0/3.0 COMPLIANT, FAT32 COMPLIANT
<b>SBC-2K-R2-1</b>	REVISED SBC 2000 W/ 1 DSP. SIP:SIP LICENSABLE (NEW PSU)
<b>SBC-2K-R2-2</b>	SBC 2000 W/ 2 DSPS, CLOUD LINK W/CCE. SIP:SIP LICENSABLE (NEW PSU)
<b>SBC-2K-R2-4</b>	REVISED SBC 2000 W/ 4 DSPS. SIP:SIP LICENSABLE (NEW PSU)
<b>SBC-2K-R2-6</b>	REVISED SBC 2000 W/ 6 DSPS. SIP:SIP LICENSABLE (NEW PSU)
<b>SBC-2K-R2-S-1</b>	REVISED SBC 2000 W/ 1 DSP, LATE GEN ASM. SIP:SIP, SFB & TEAMS SBA LICENSABLE (NEW PSU)
<b>SBC-2K-R2-S-2</b>	REVISED SBC 2000 W/ 2 DSPS, LATE GEN ASM. SIP:SIP, SFB & TEAMS SBA LICENSABLE (NEW PSU)
<b>SBC-2K-R2-S-4</b>	REVISED SBC 2000 W/ 4 DSPS, LATE GEN ASM. SIP:SIP, SFB & TEAMS SBA LICENSABLE (NEW PSU)
<b>SBC-2K-R2-S-6</b>	REVISED SBC 2000 W/ 6 DSPS, LATE GEN ASM. SIP:SIP, SFB & TEAMS SBA LICENSABLE (NEW PSU)
<b>SBC-2K-R2-1-CL</b>	SBC 2000 W/ 1 DSP, CLOUD LINK W/CCE. SIP:SIP LICENSABLE (NEW PSU)
<b>SBC-2K-R2-2-CL</b>	SBC 2000 W/ 2 DSPS, CLOUD LINK W/CCE. SIP:SIP LICENSABLE (NEW PSU)
<b>SBC-2K-R2-3-CL</b>	SBC 2000 W/ 3 DSPS, CLOUD LINK W/CCE. SIP:SIP LICENSABLE (NEW PSU)

**RIBBON CONFIDENTIAL AND PROPRIETARY**

This bulletin is subject to the existing customer purchase agreement between the parties which shall control in the event of conflict. The above dates are for planning purposes only and Ribbon reserves the right to change with notice.